

FIG. 1A

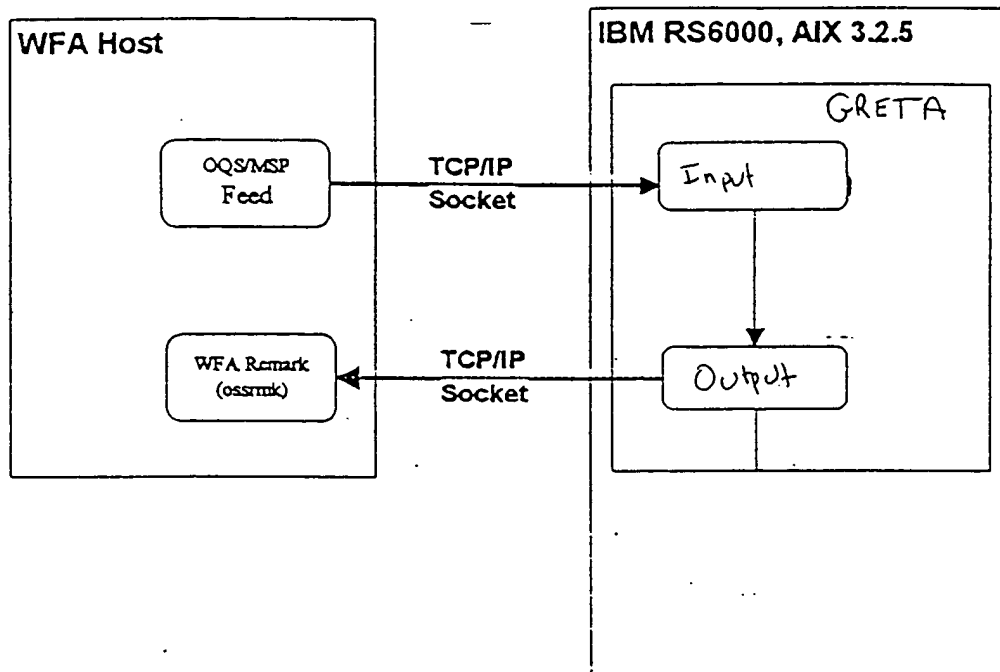


FIG 1B

Greta

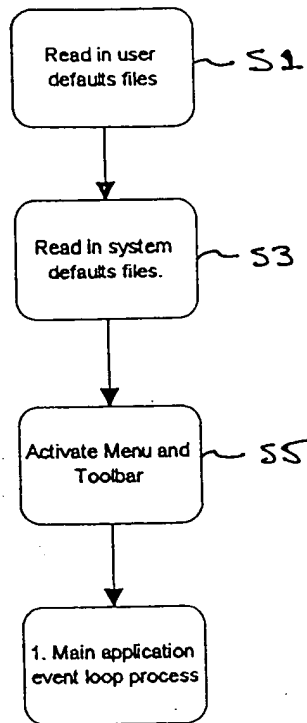
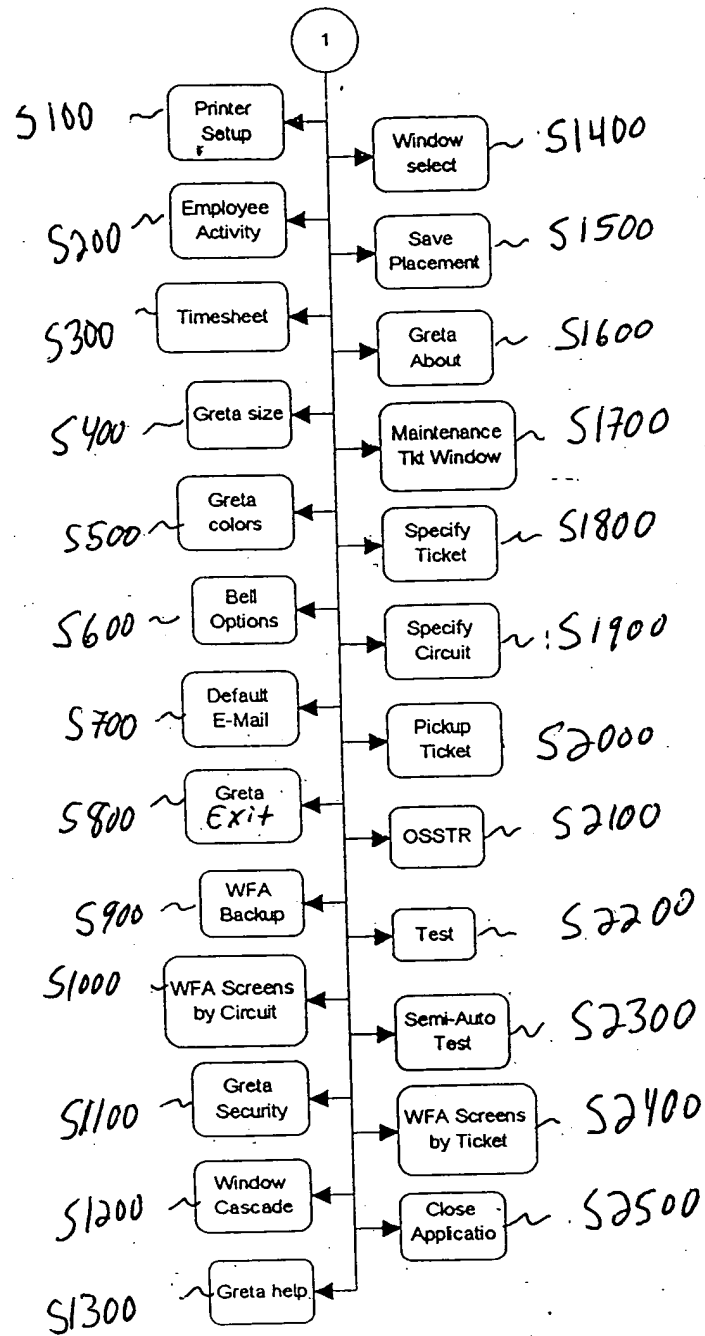


FIG 2

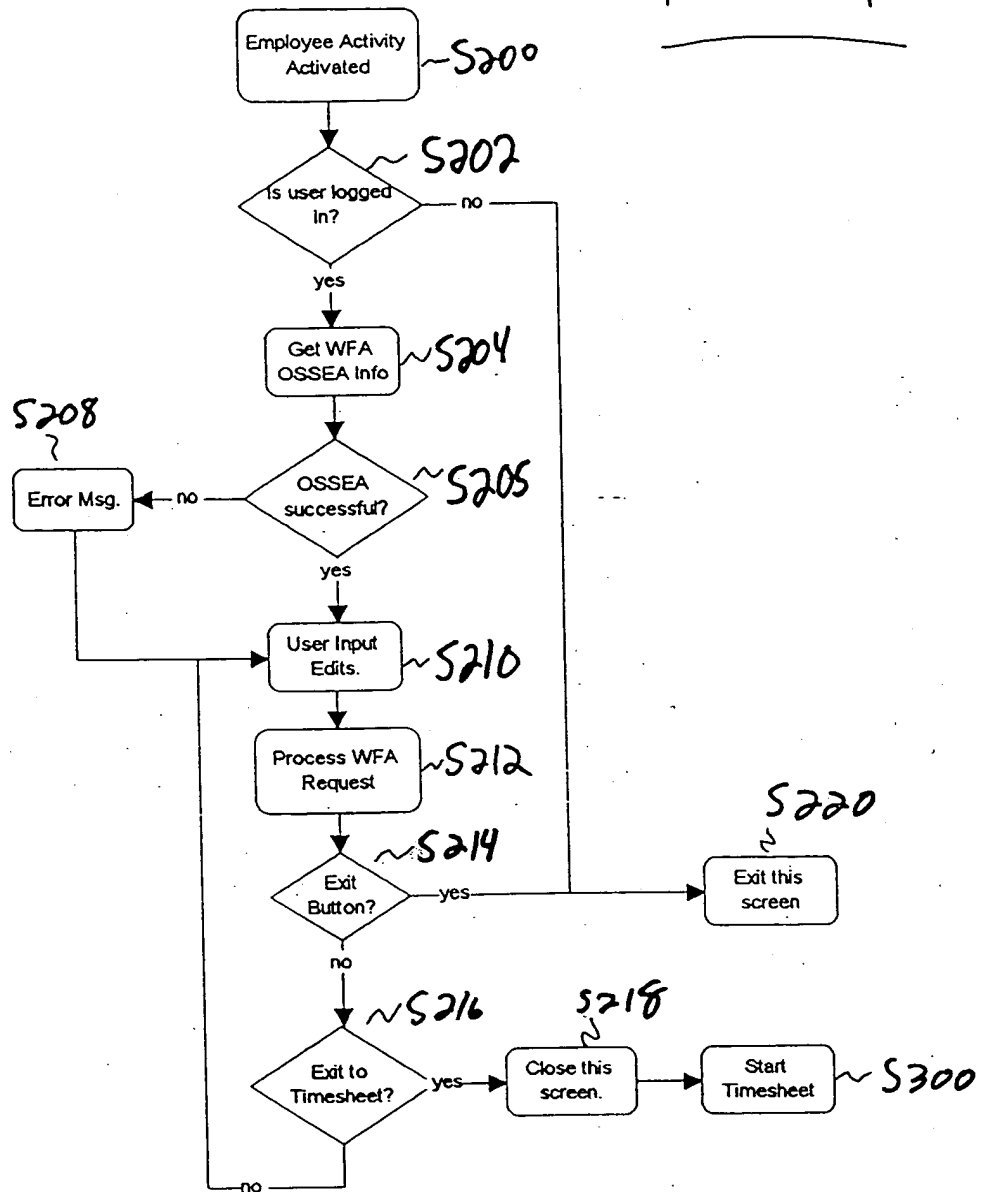
Greta - 1. Main Application Event Loop Process

FIG 3



Employee Activity

FIG 4



Printer Setup

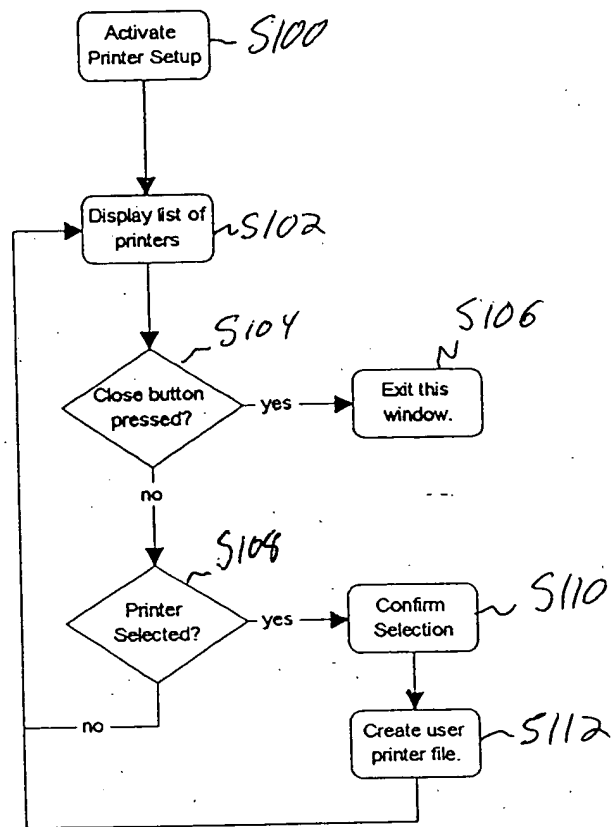


FIG 5

Greta Size

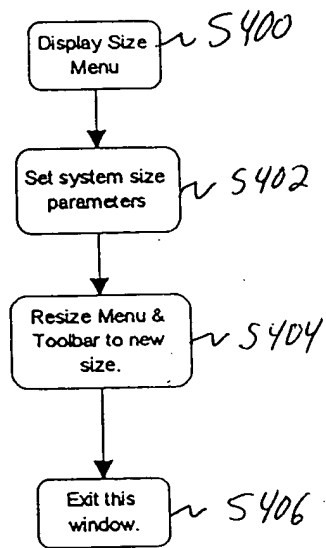


FIG 6

Greta Exit

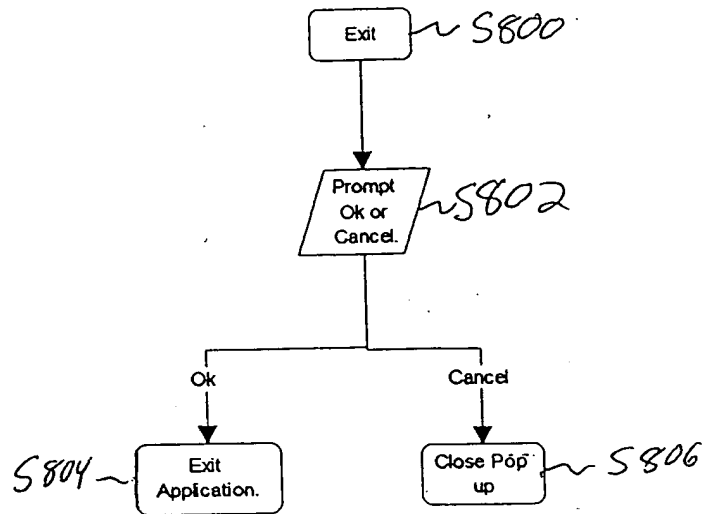


FIG 7

Greta Colors

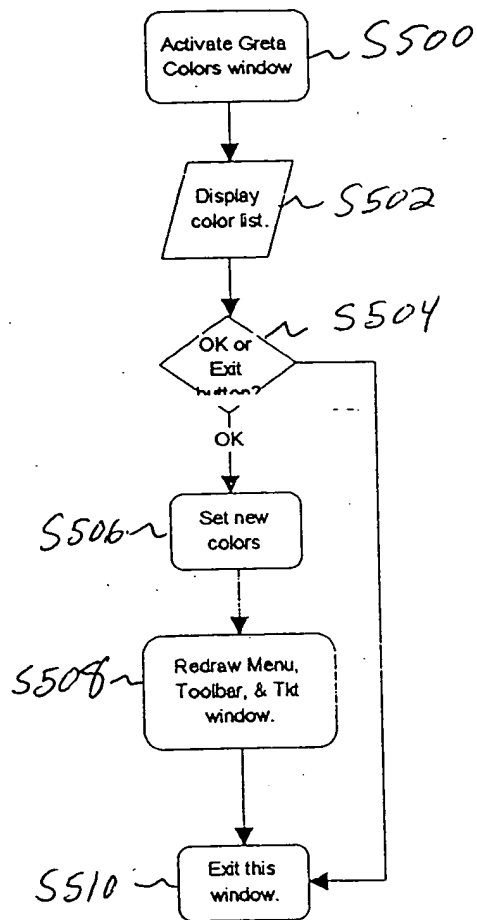


FIG 8

Greta Bell

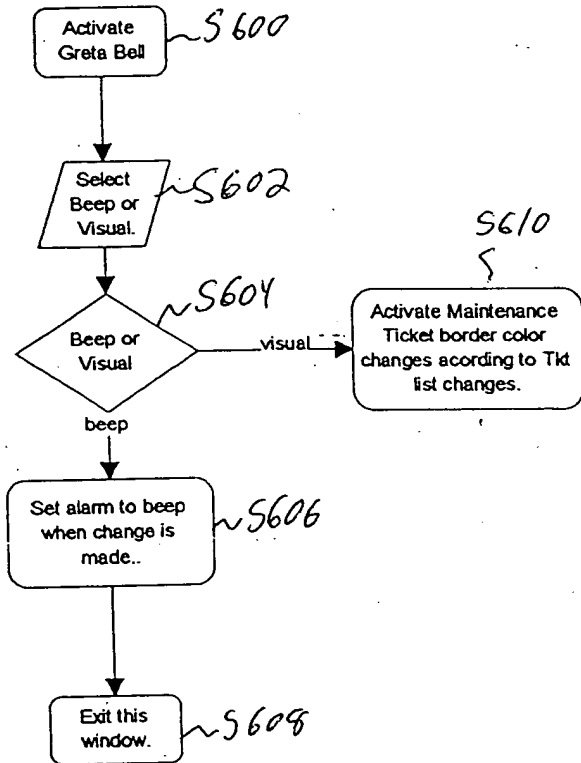


FIG 9

Greta Default E-Mail

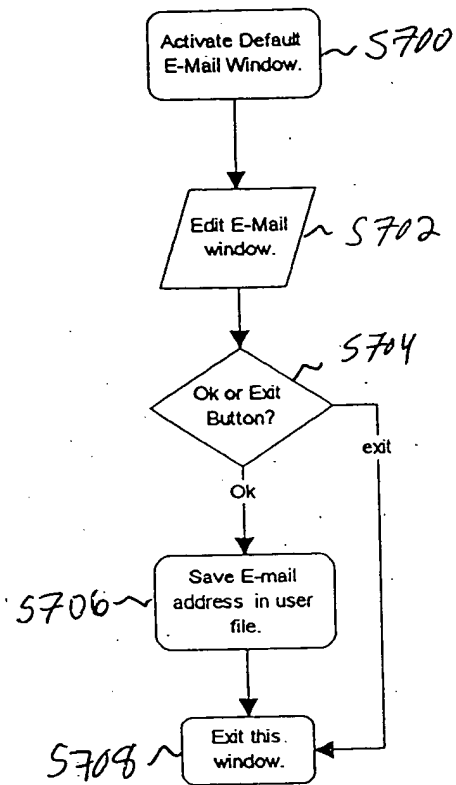


FIG 10

Time Sheet

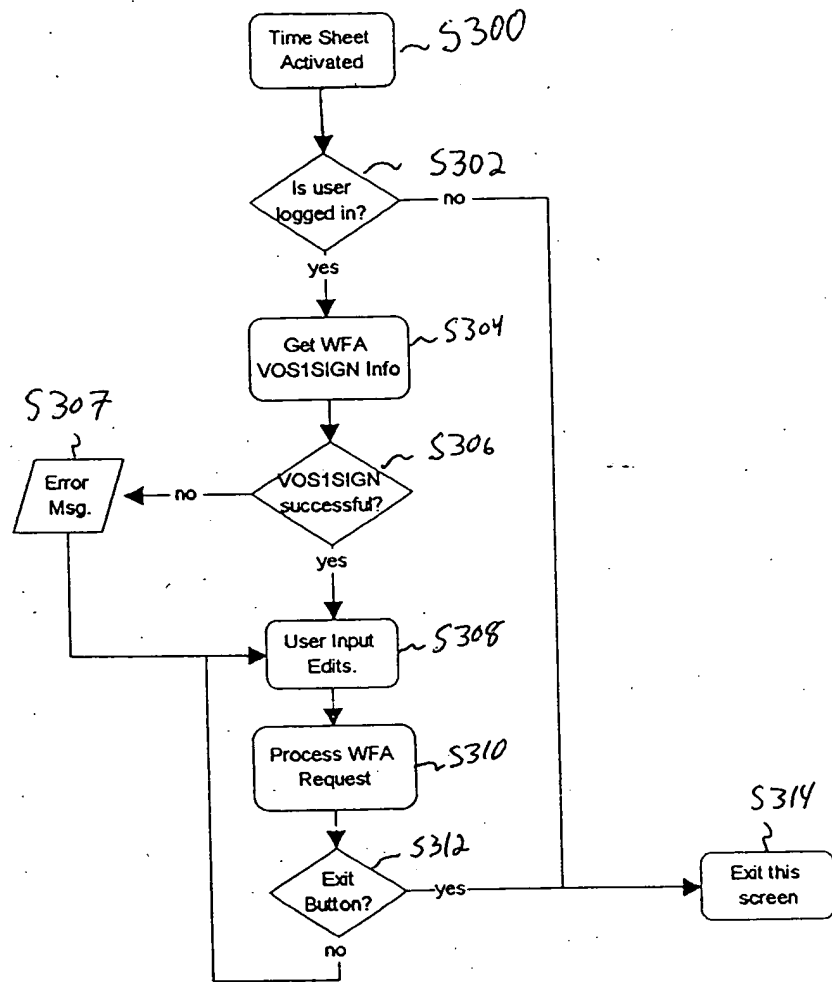


FIG 11

Greta Security

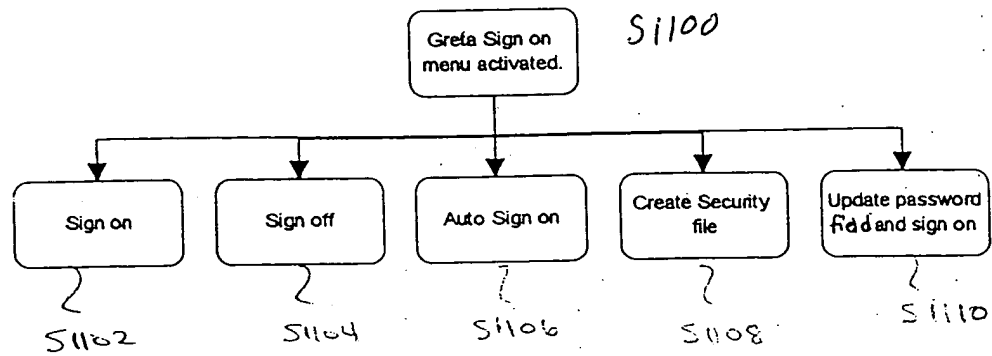


FIG 12

Sign on

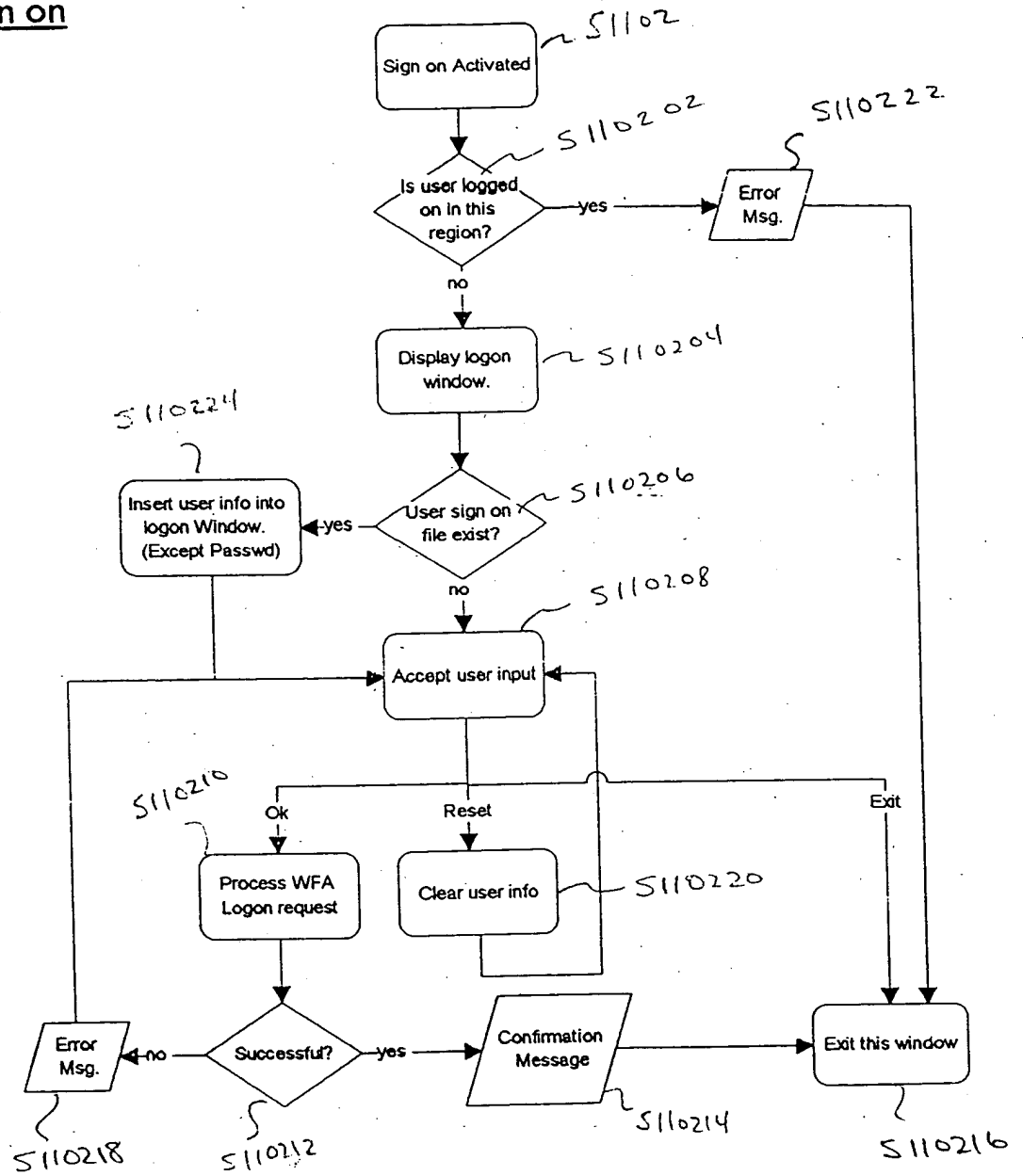


FIG 13

Sign Off

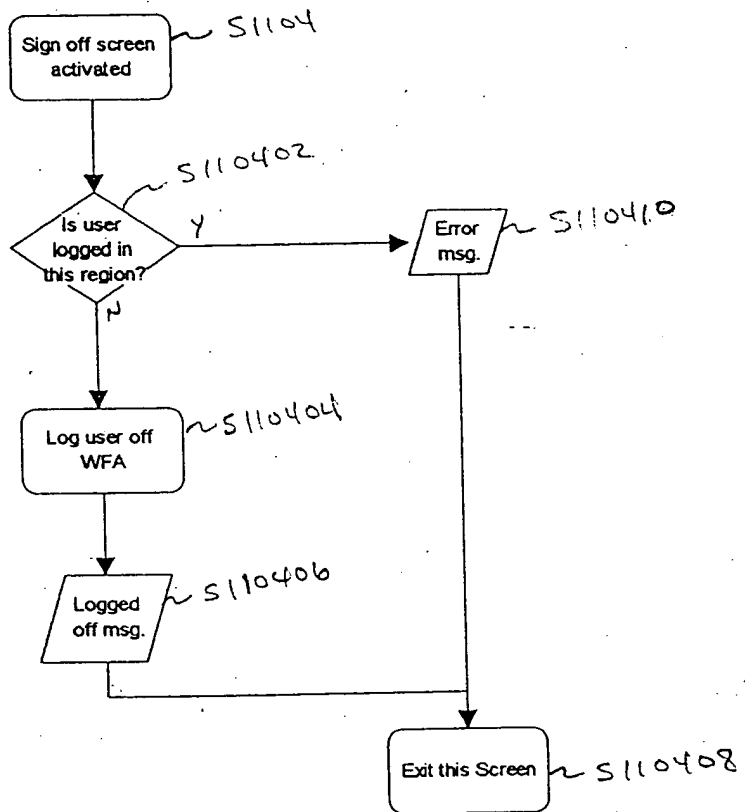
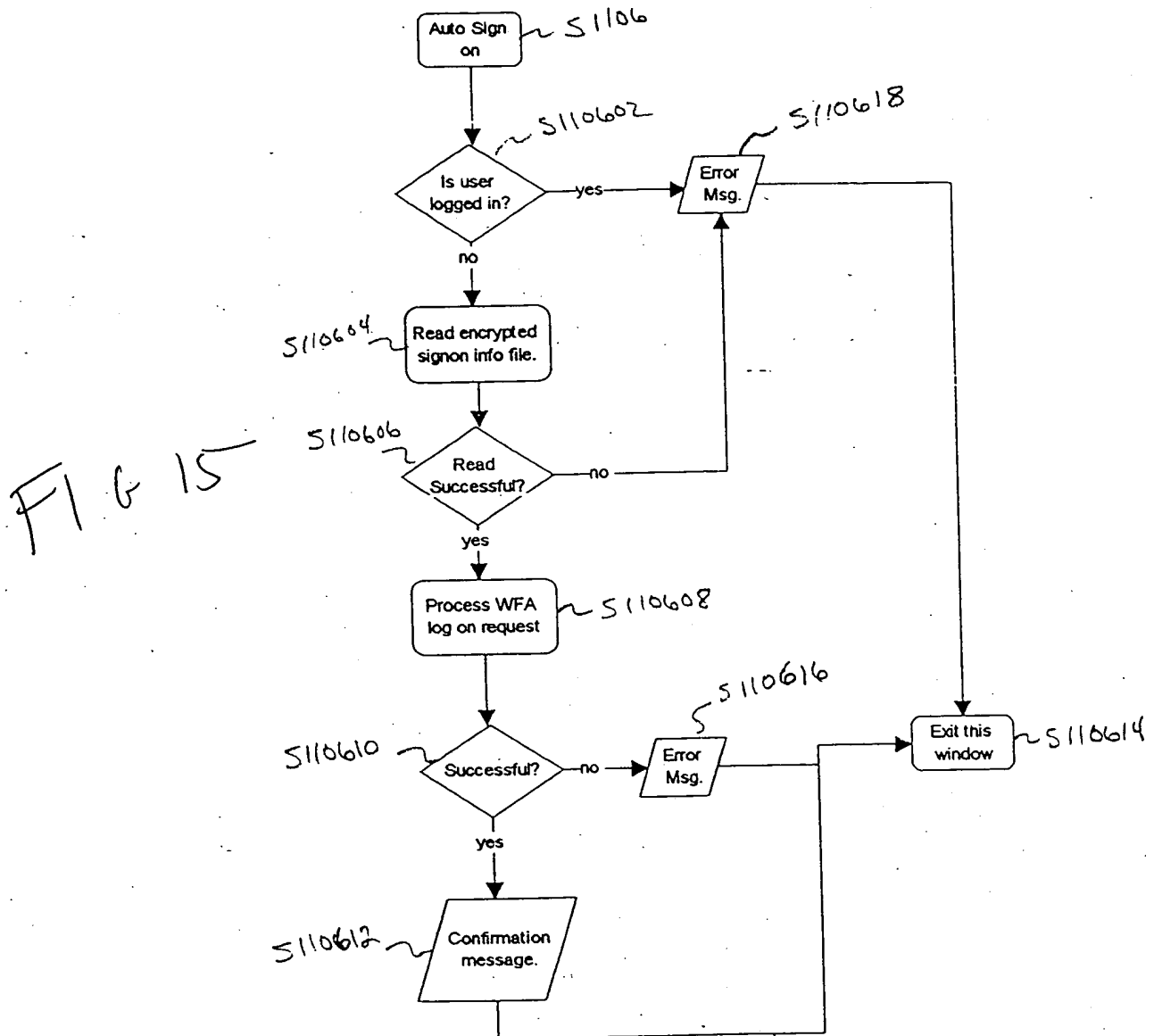


FIG 14

Auto Sign on



Create Security File

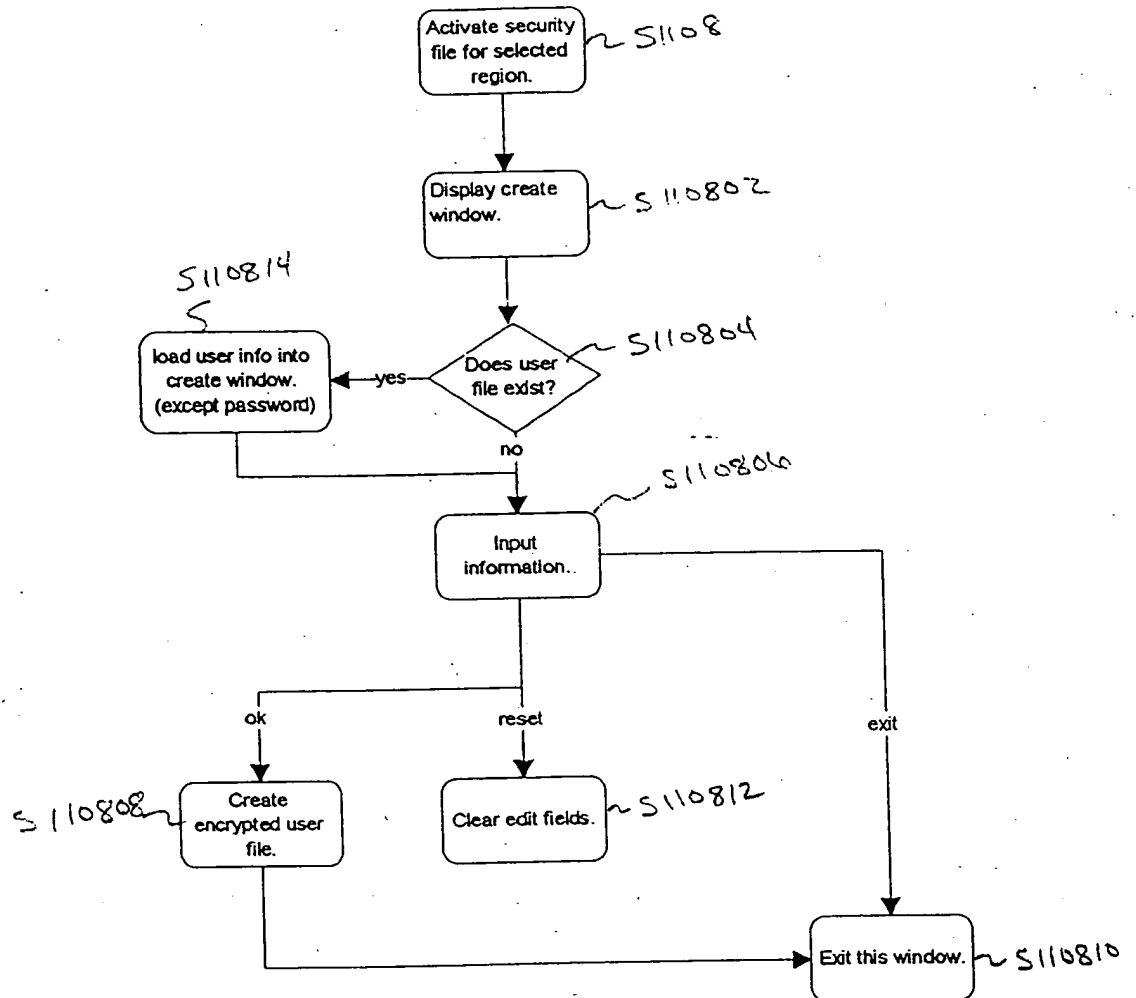


FIG 16

Update Password file and Sign on.

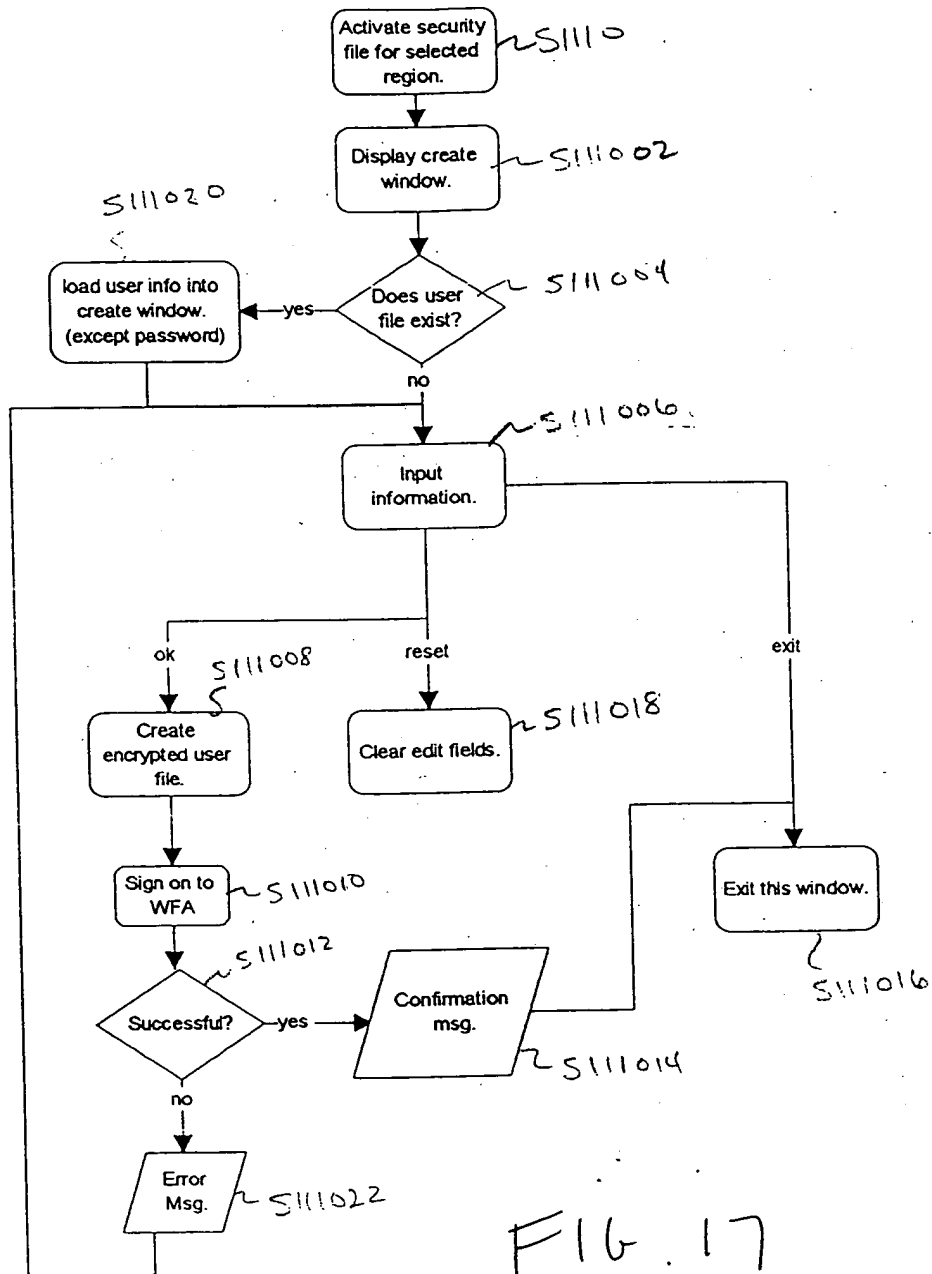


FIG. 17

Window Cascade

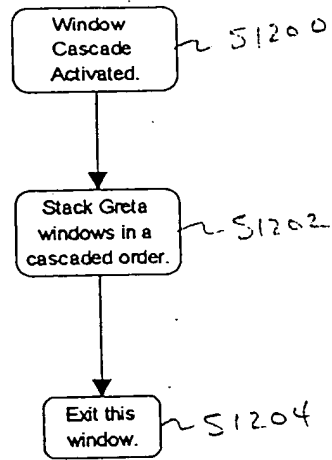


FIG 18

Window Select

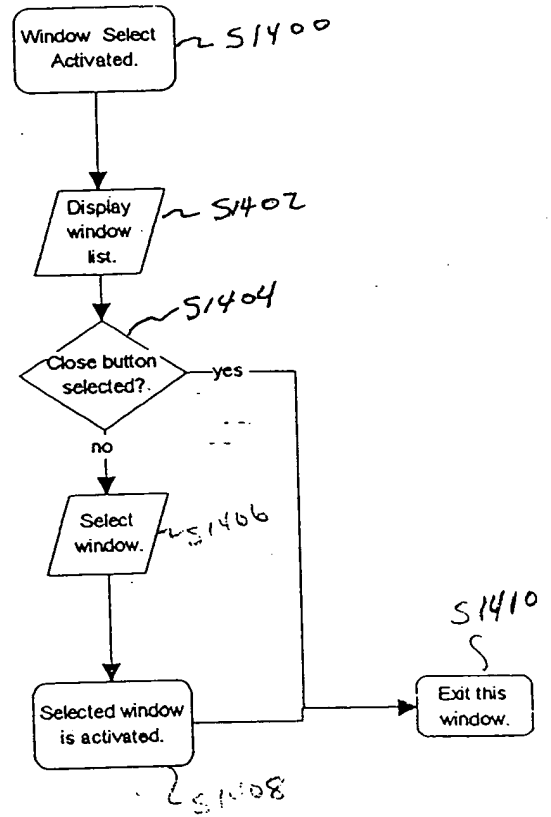


FIG 19

Save Placement

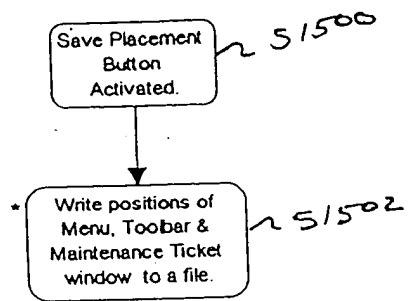


FIG 20

Greta About

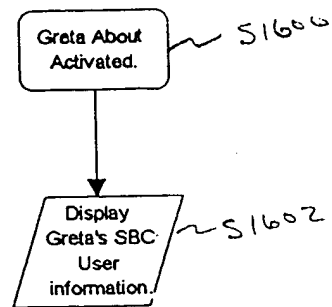
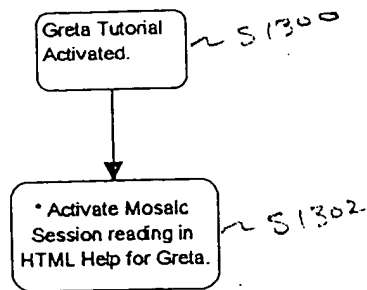


FIG 21

Greta Help/Tutorial

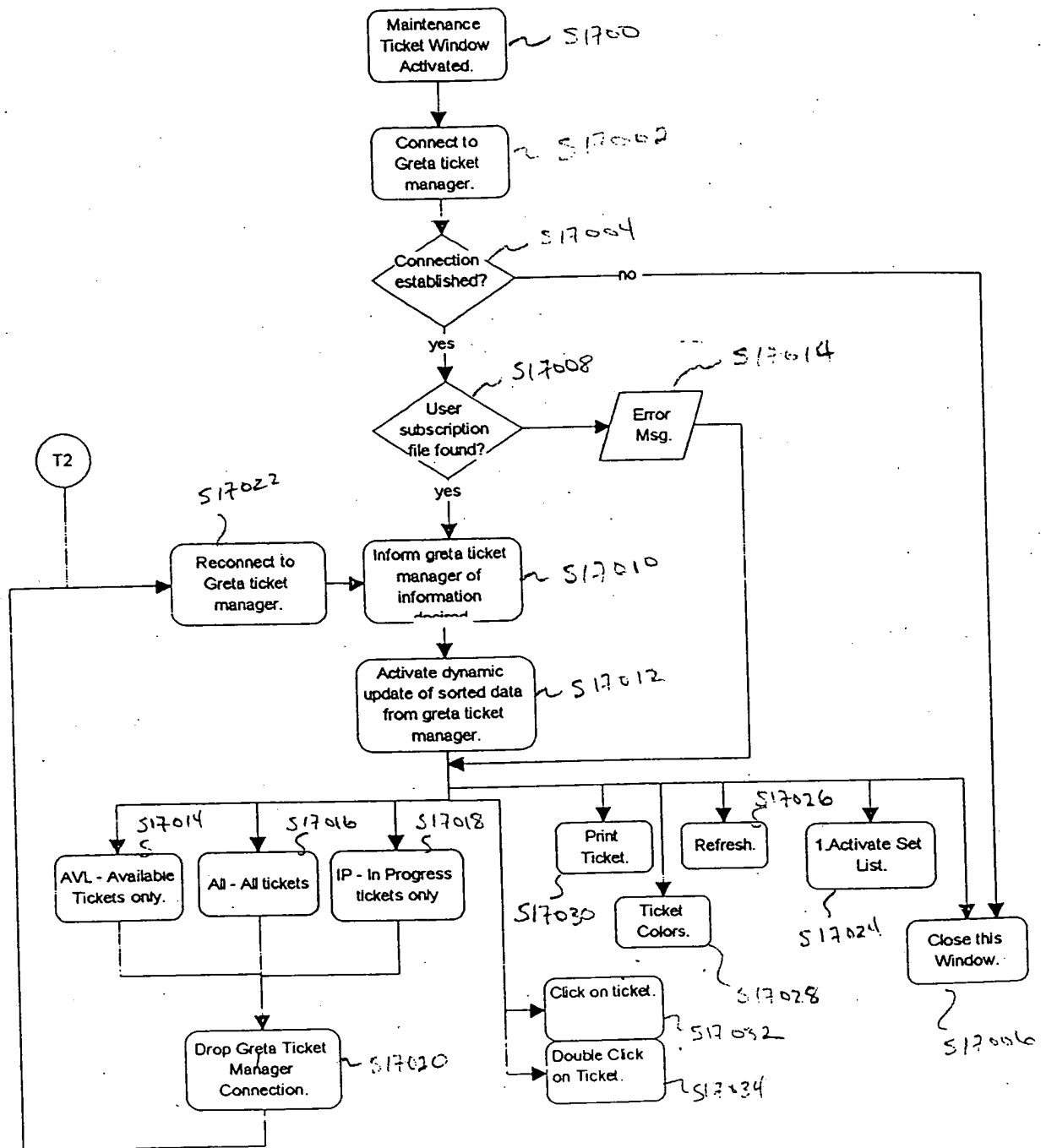


* Mosaic runs independent of Greta.

FIG 22

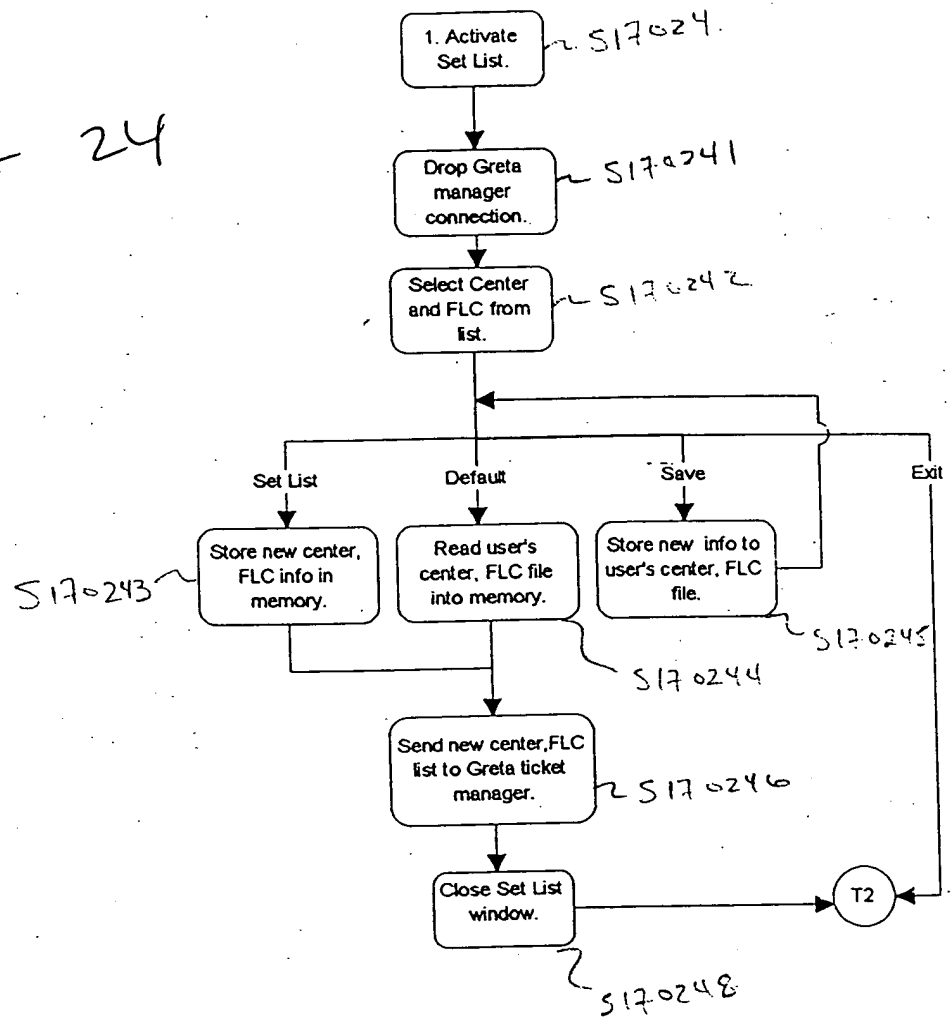
Maintenance Ticket Window

FIG 23



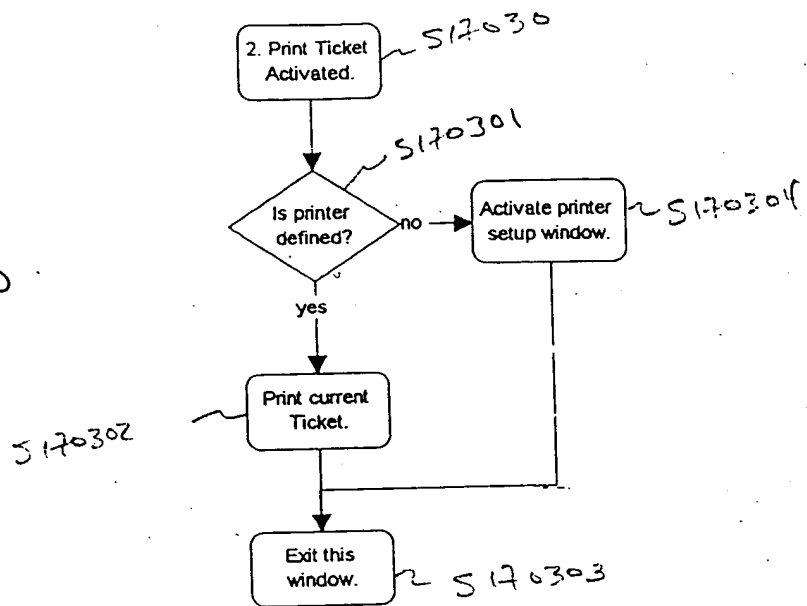
Maintenance Ticket - Set List

FIG 24



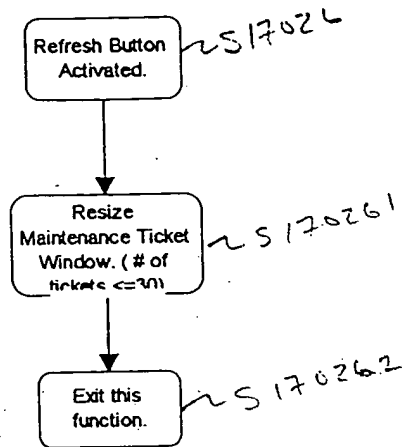
Maintenance Ticket - Print Ticket

FIG 25



Maintenance Ticket - Refresh

FIG 26



Maintenance Ticket - Ticket Colors

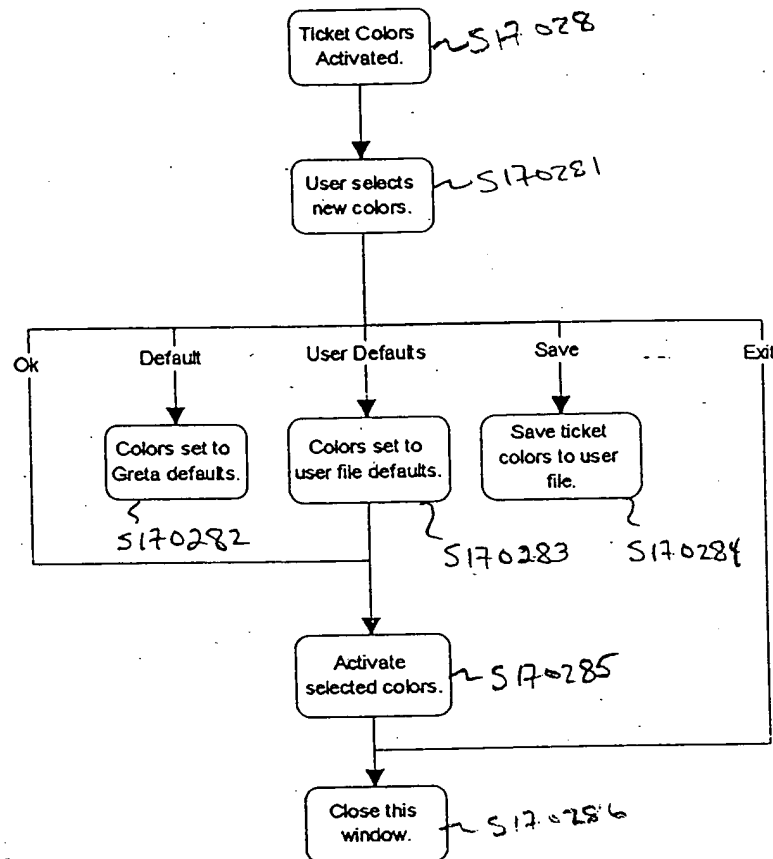


FIG 27

Maintenance Ticket - Exit

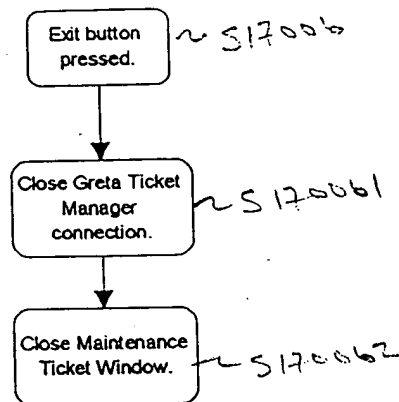
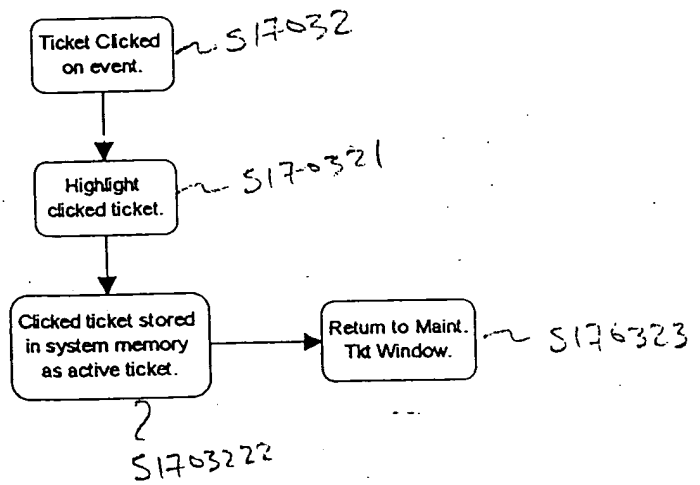


FIG 28

Maintenance Ticket - Click on Ticket



F16 29

Maintenance Ticket - Double Click on Ticket

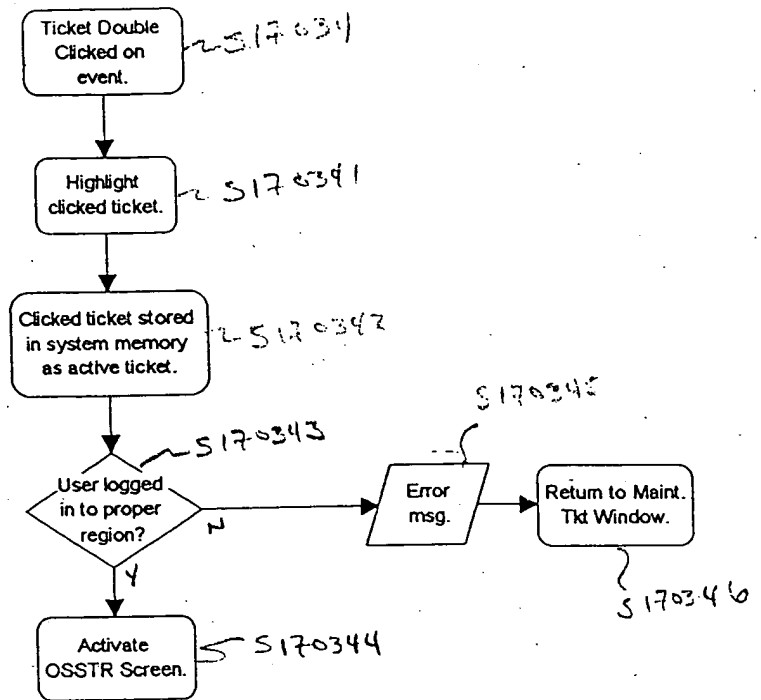
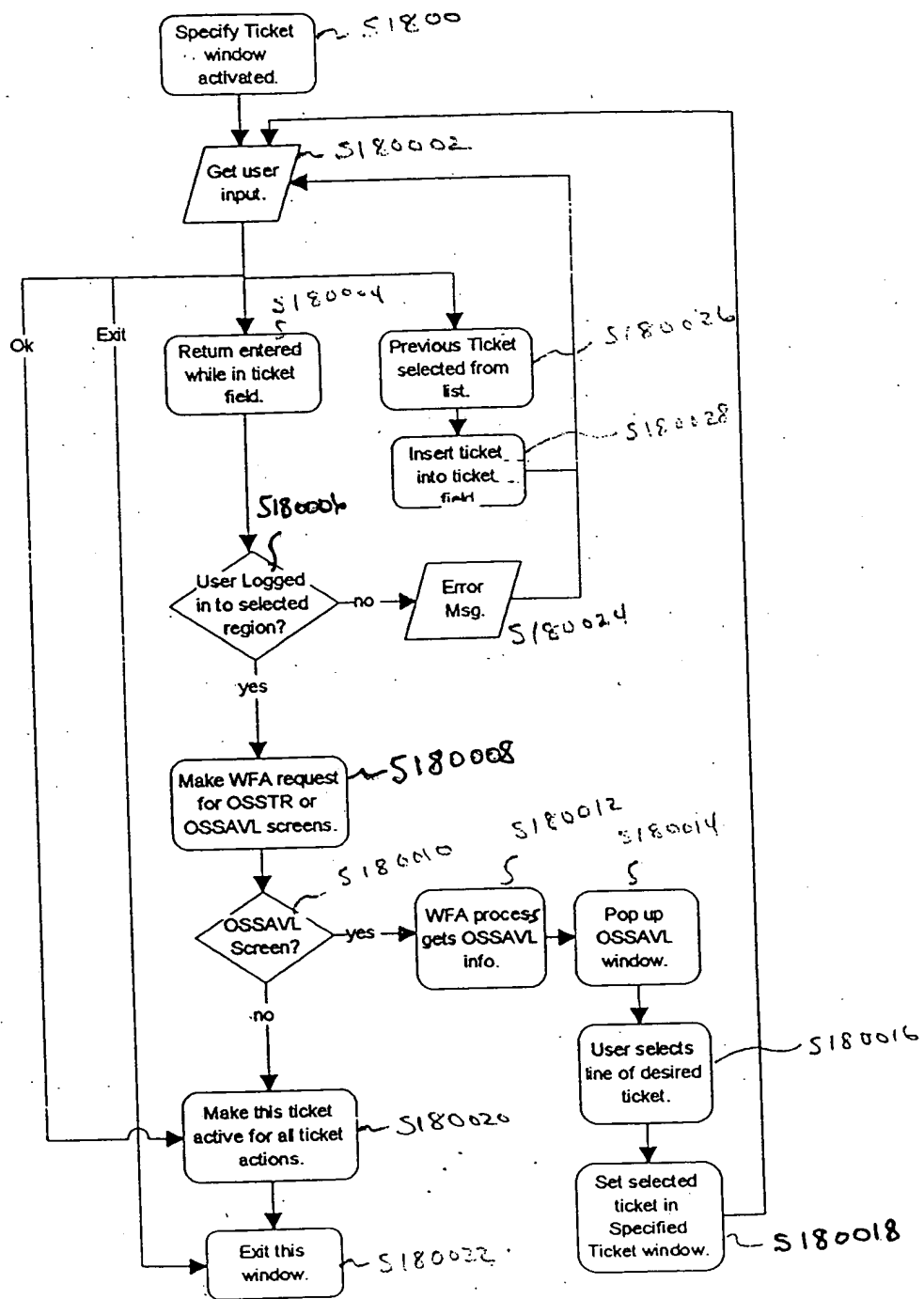


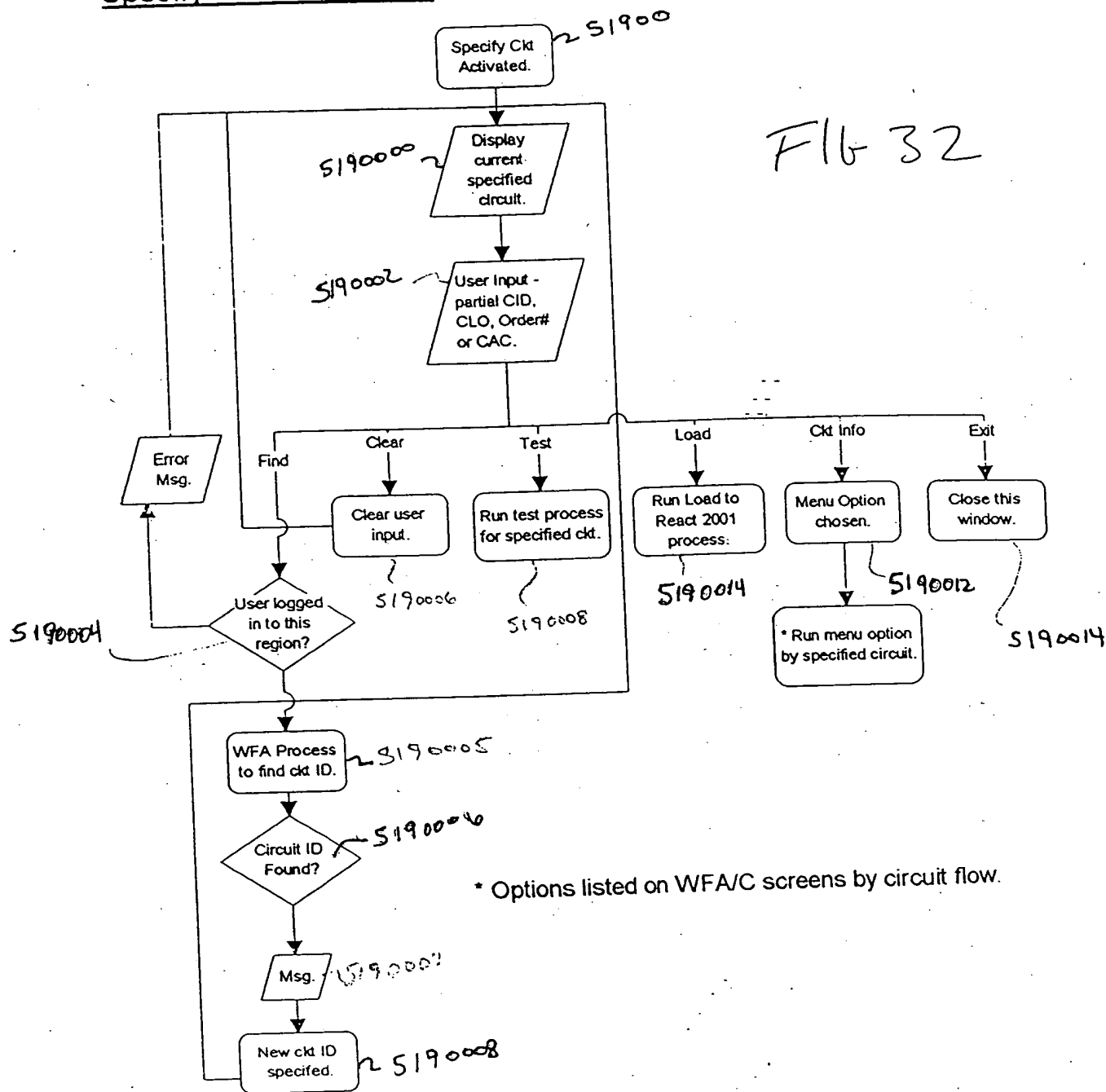
FIG 30

Specify Ticket

FIG 31

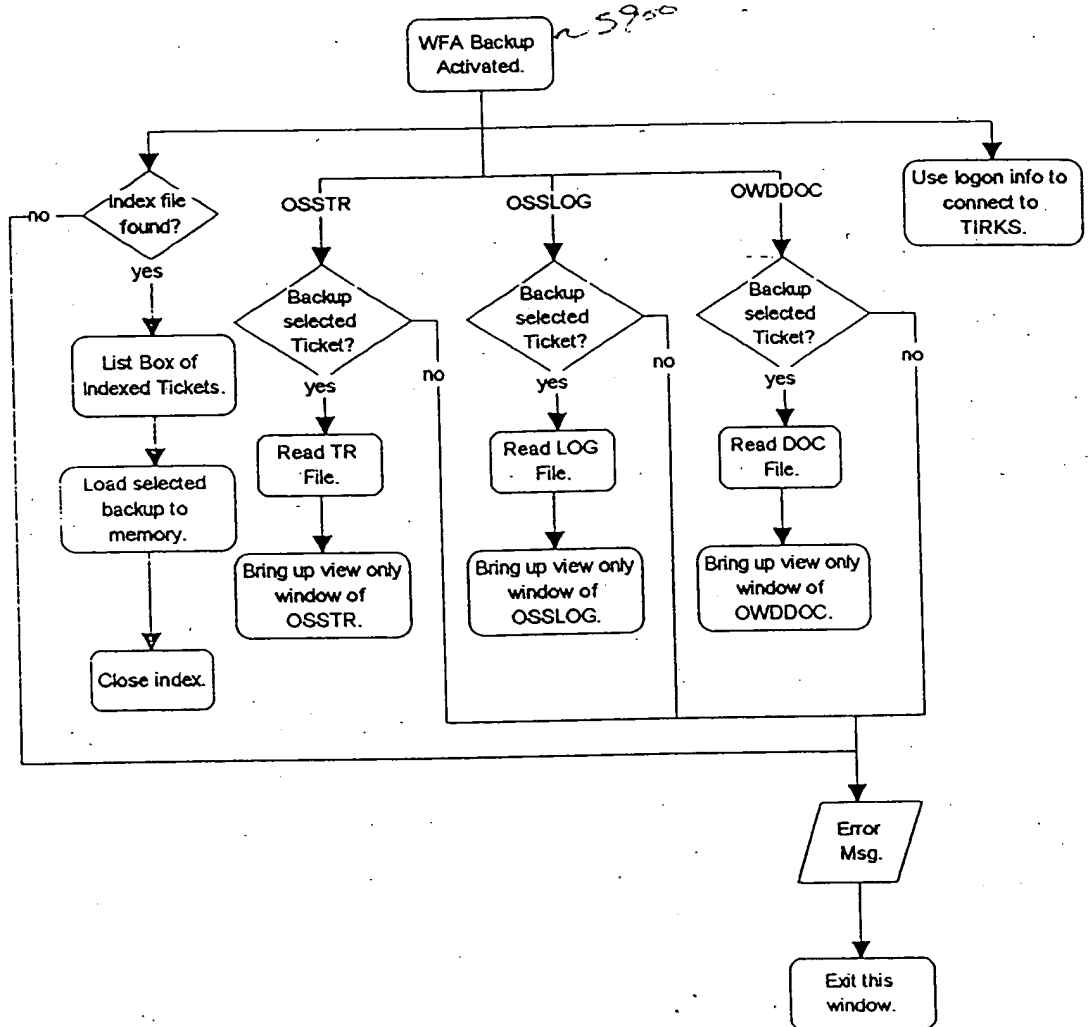


Specify Circuit Window



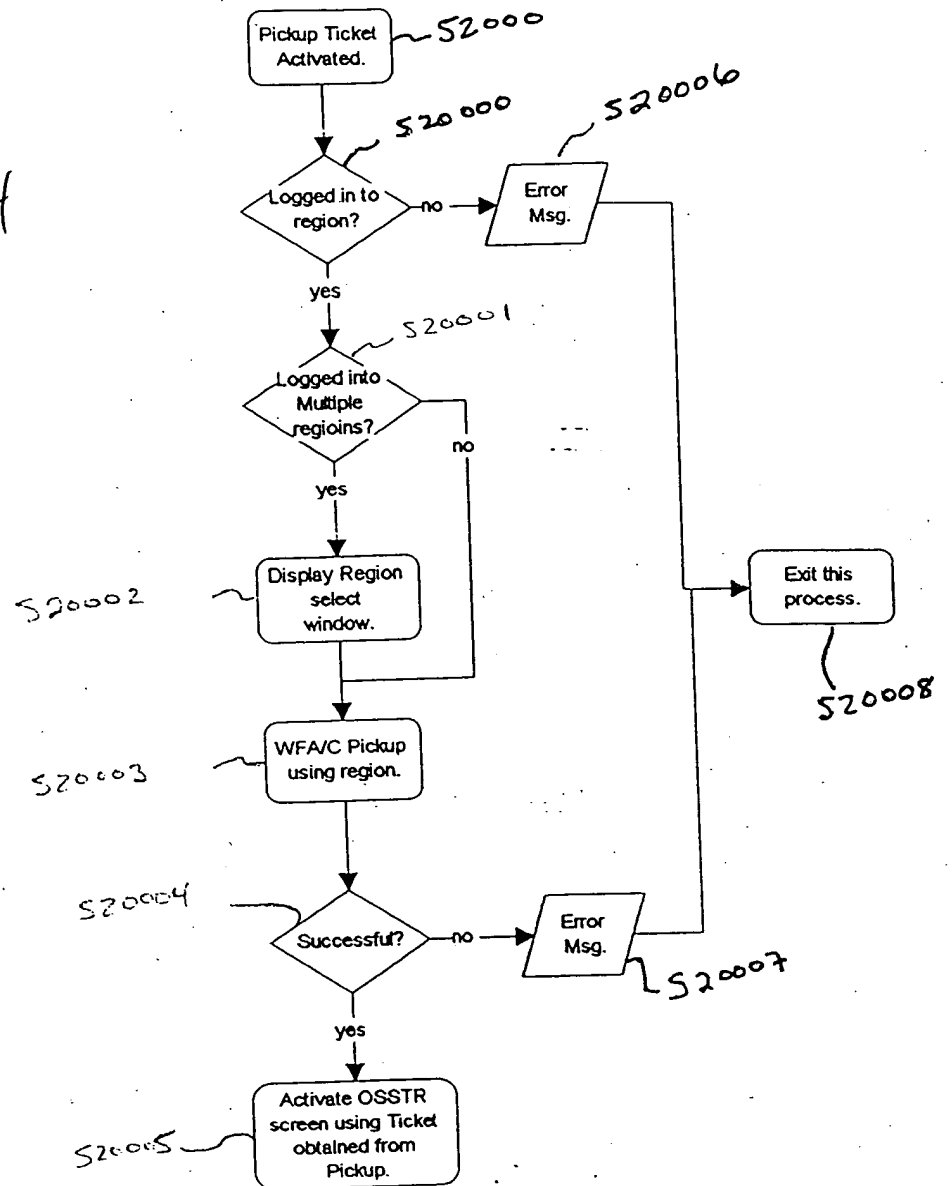
WFA Backup

Fig 33



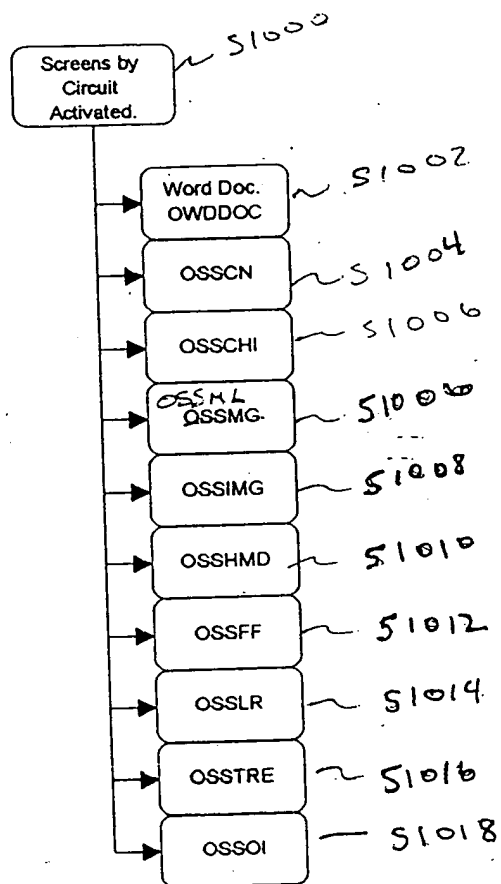
Pickup Ticket

FIG 34



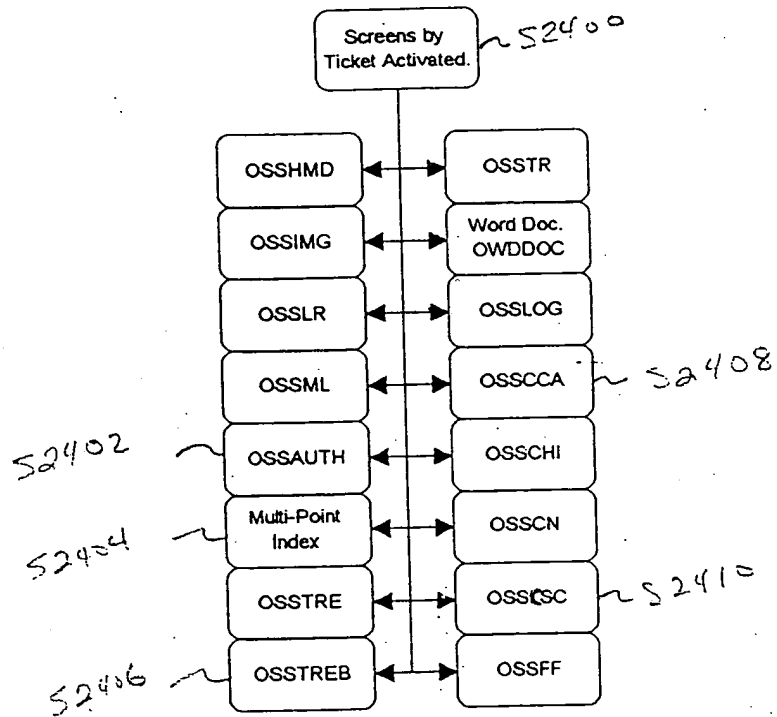
WFA/C Screens by Circuit

Fig 35



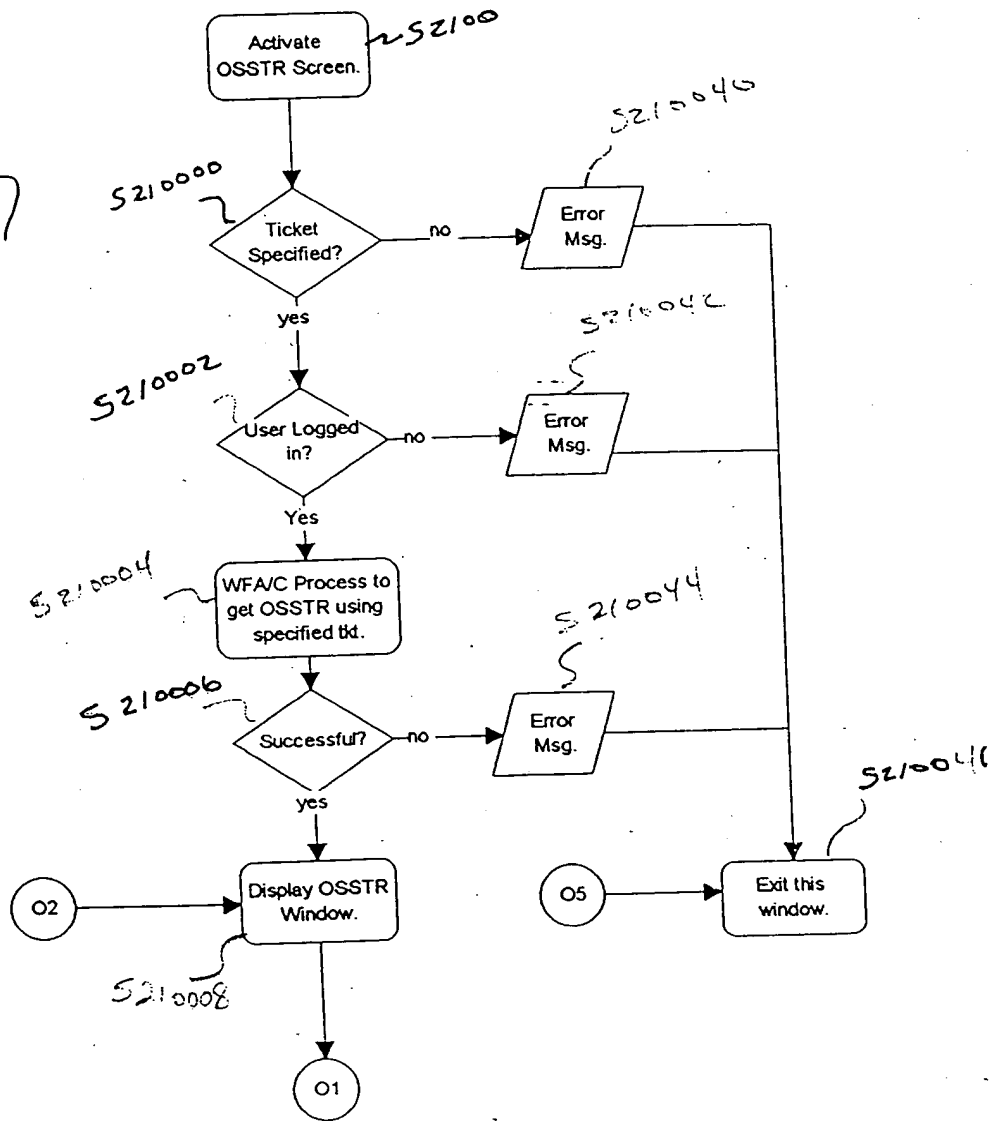
WFA/C Screens by Ticket

Flt 36



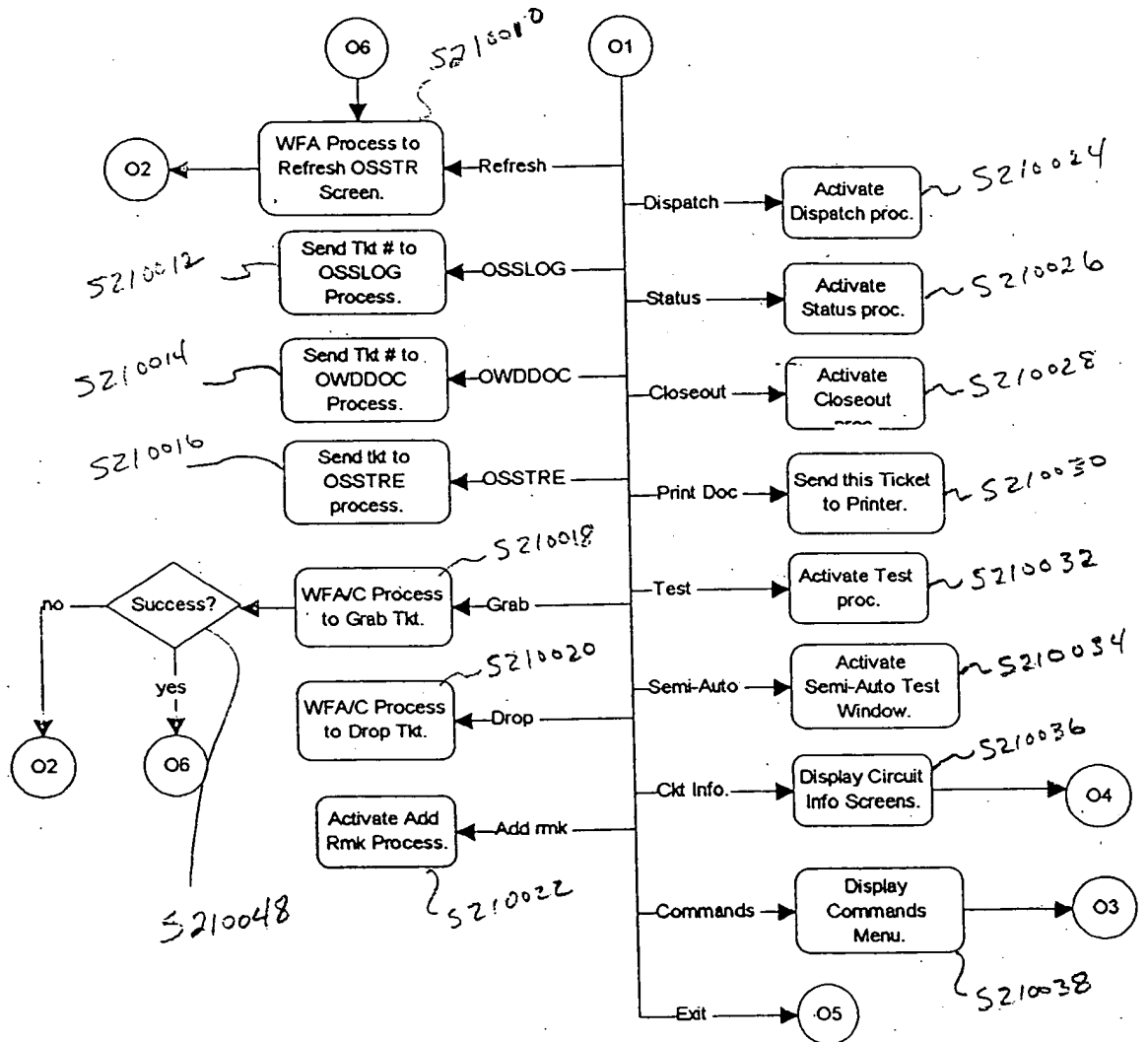
OSSTR screen.

FIG 37



OSSTR screen - 2.

Flg 38



OSSTR screen - 3.

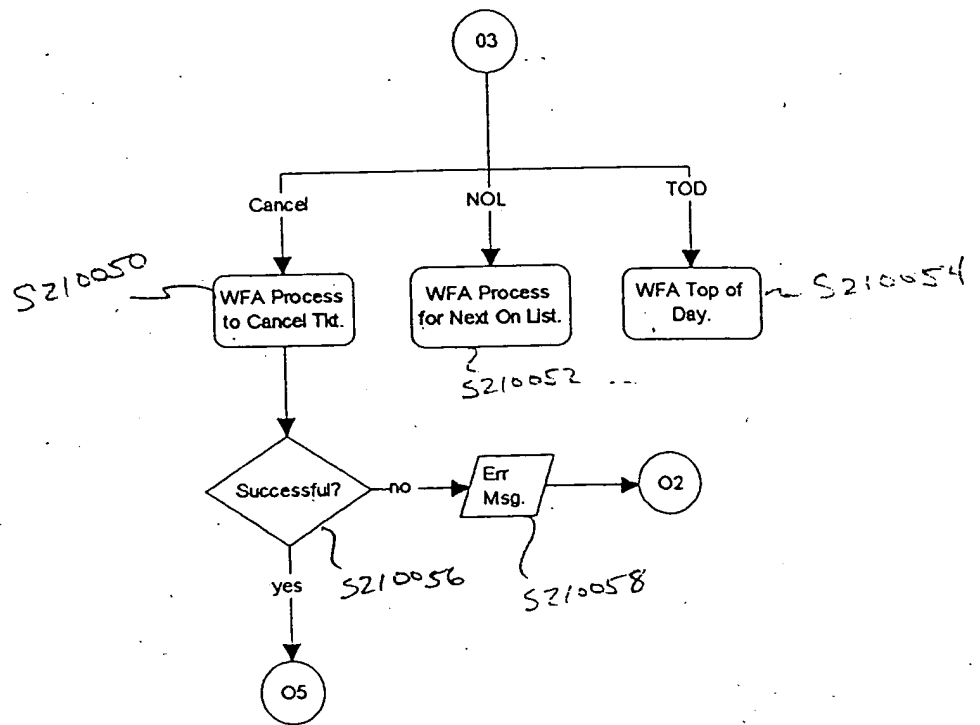
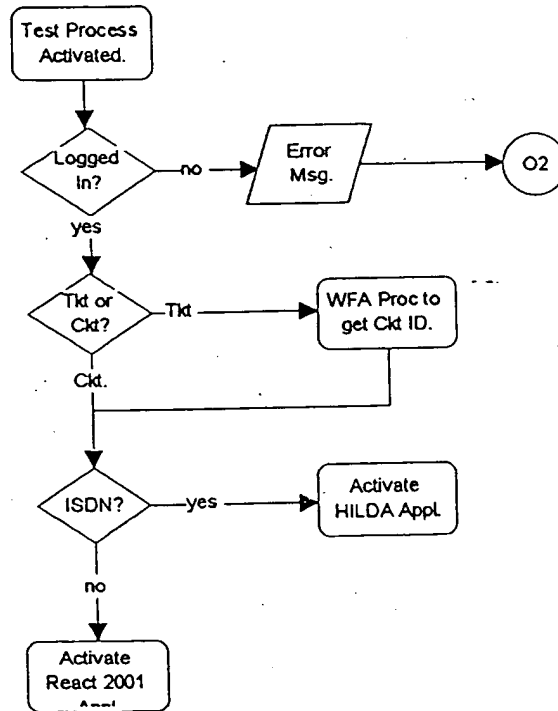


Fig 39

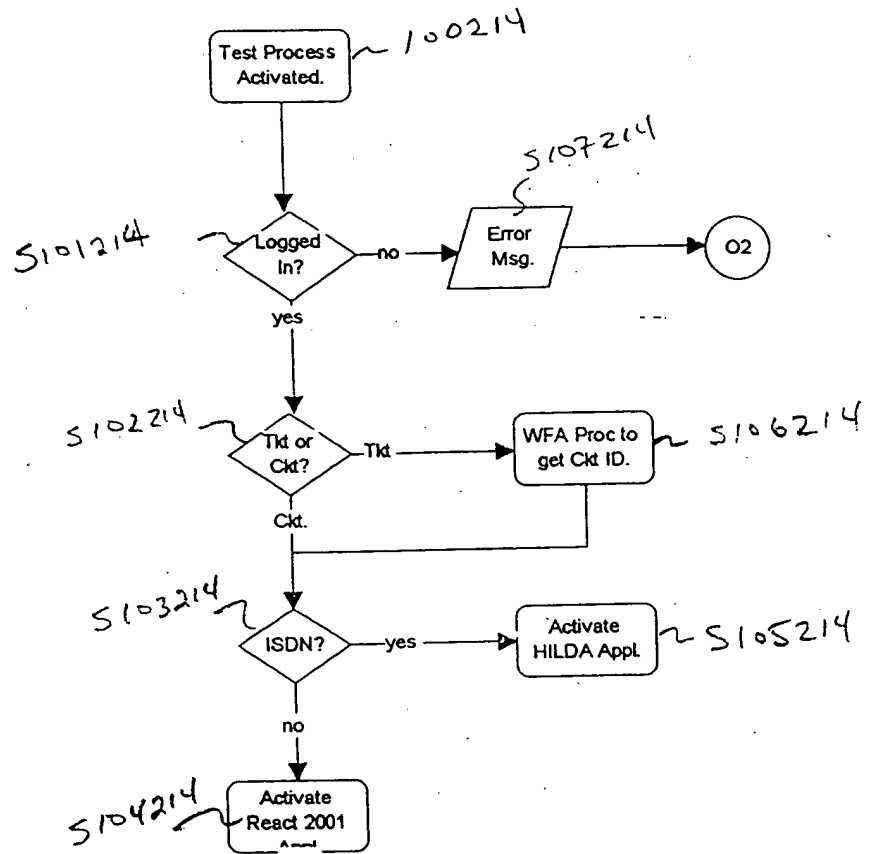
Test

FIG 40

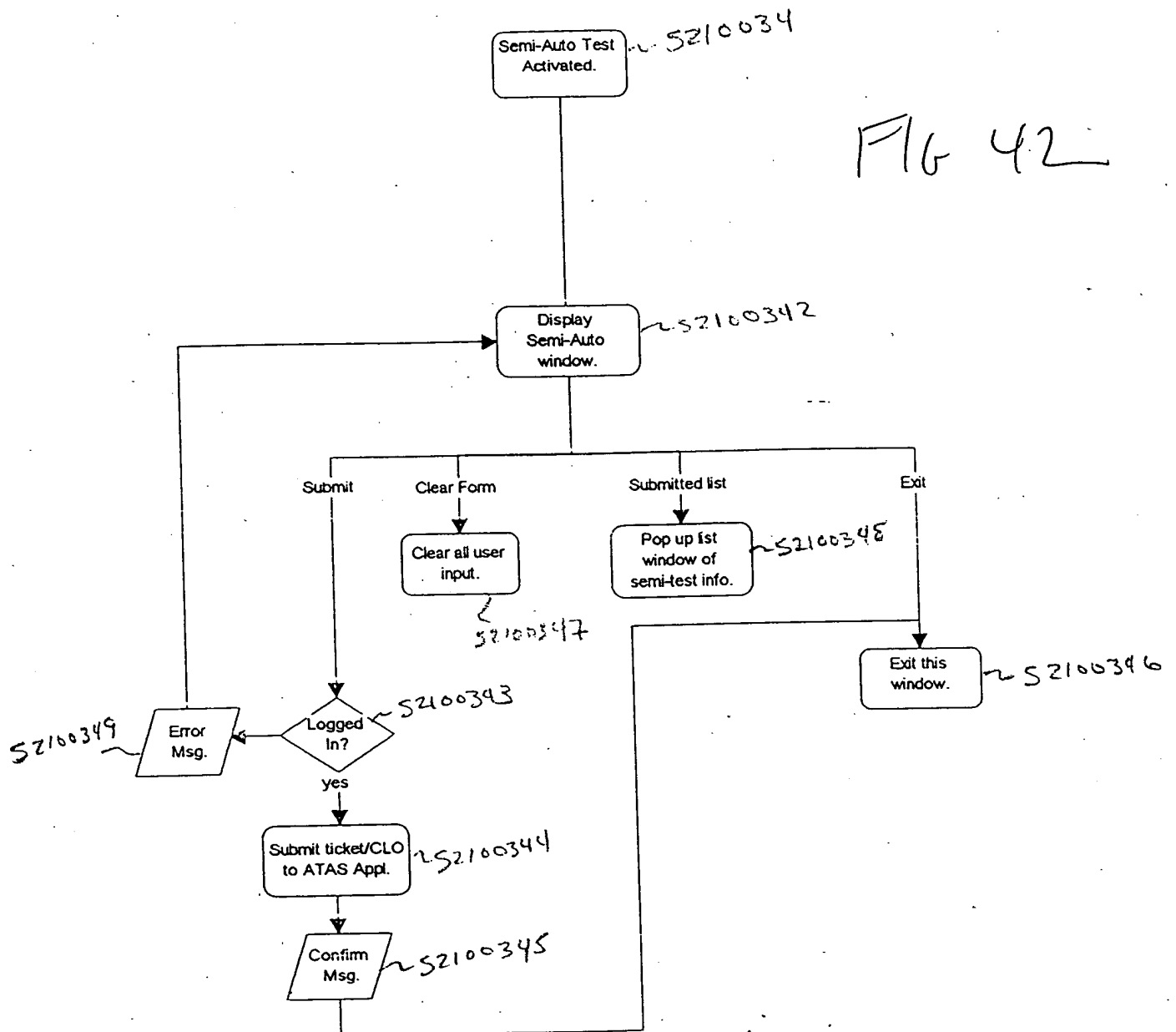


Load to React

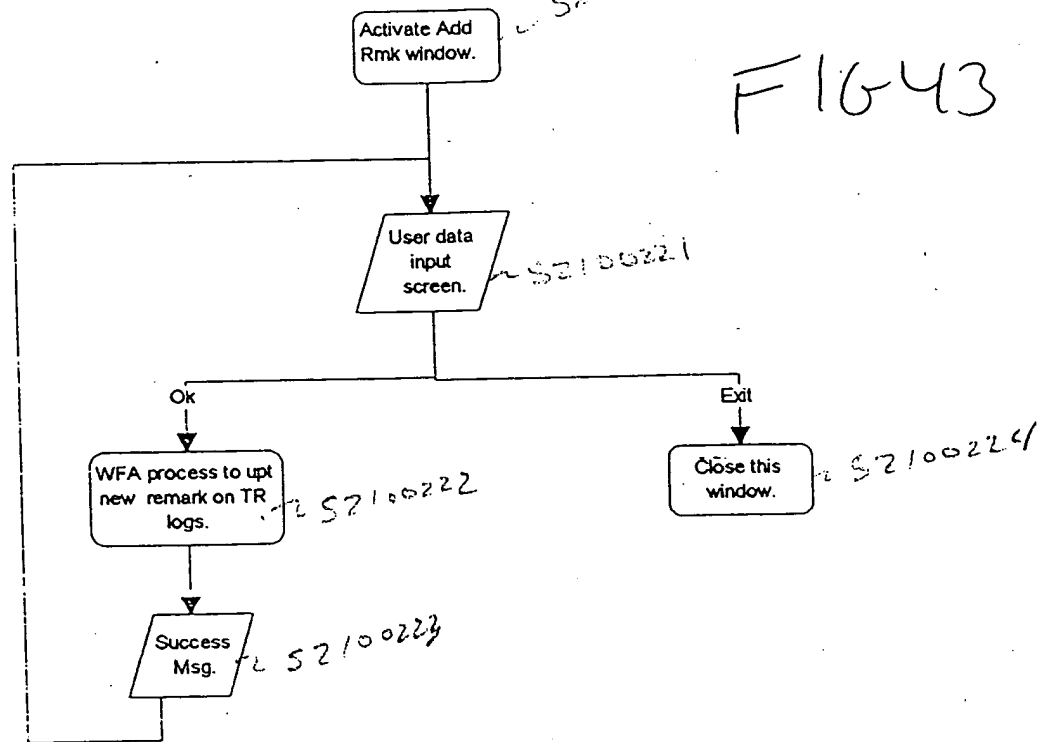
Fig 41



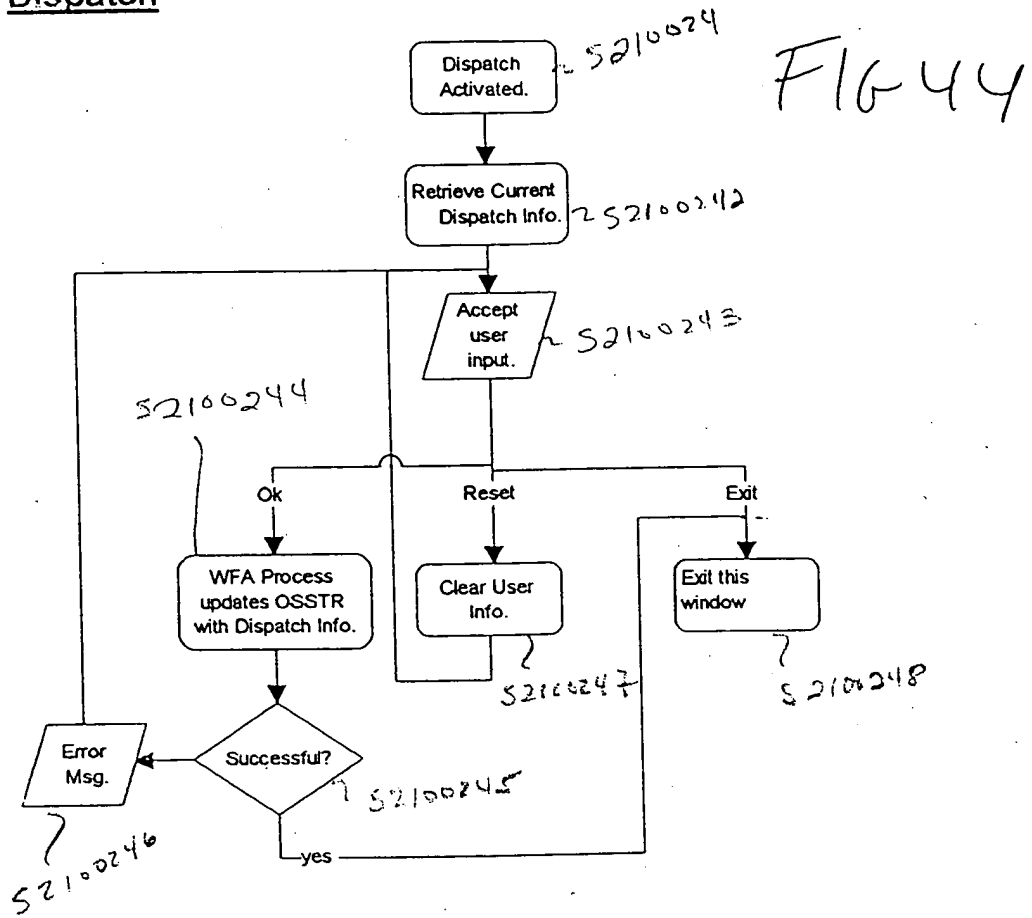
Semi-Auto Test



Add Rmk

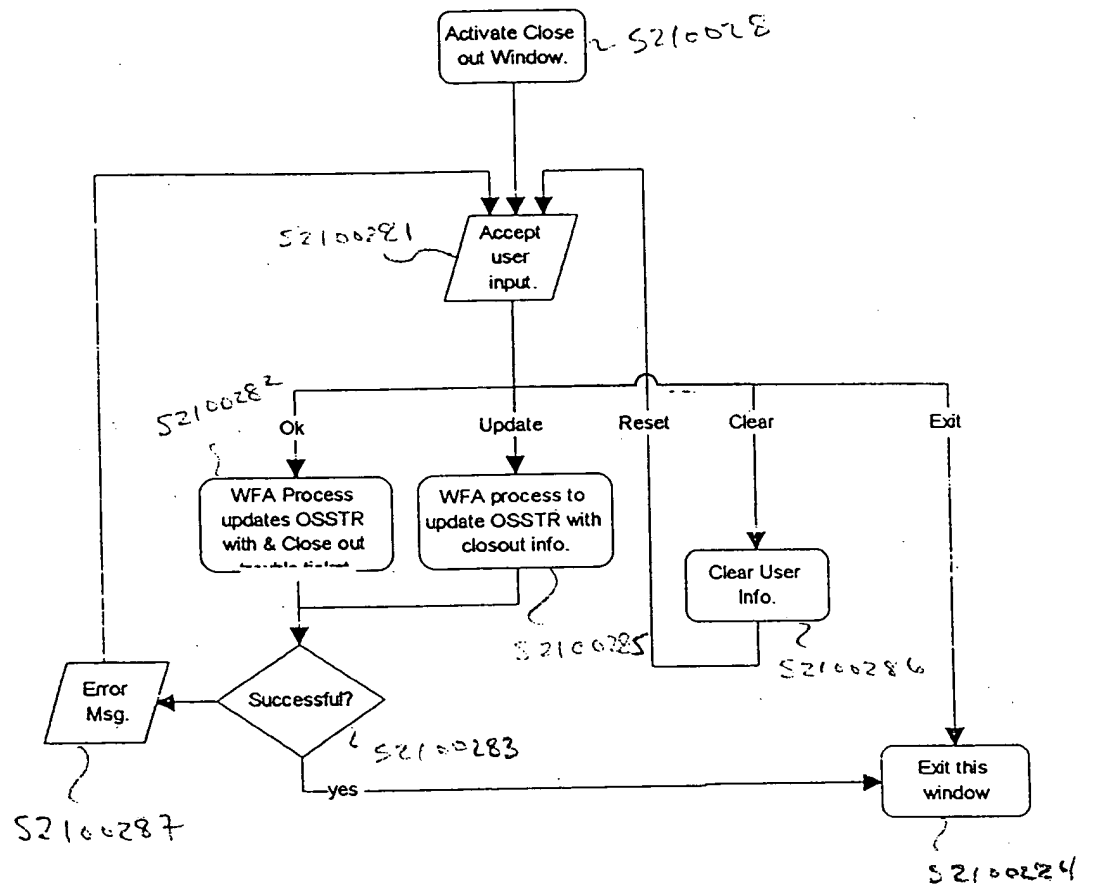


Dispatch



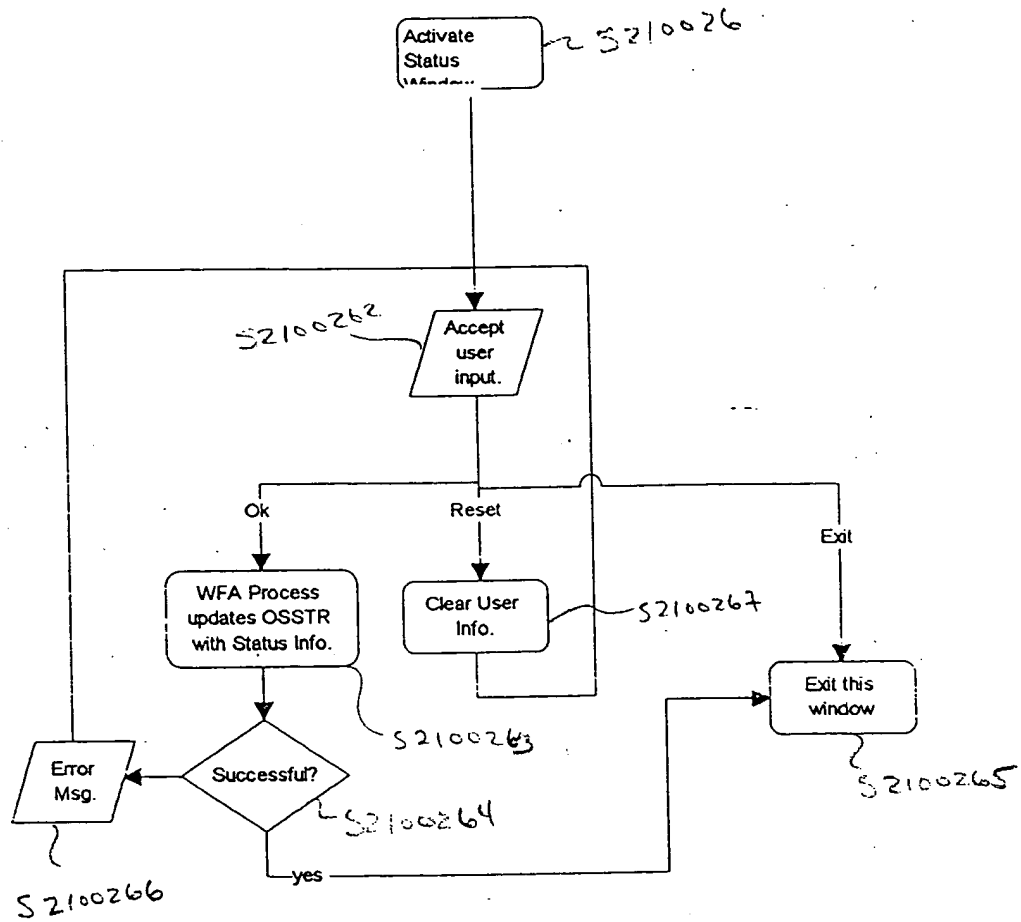
Close out

FIG 45



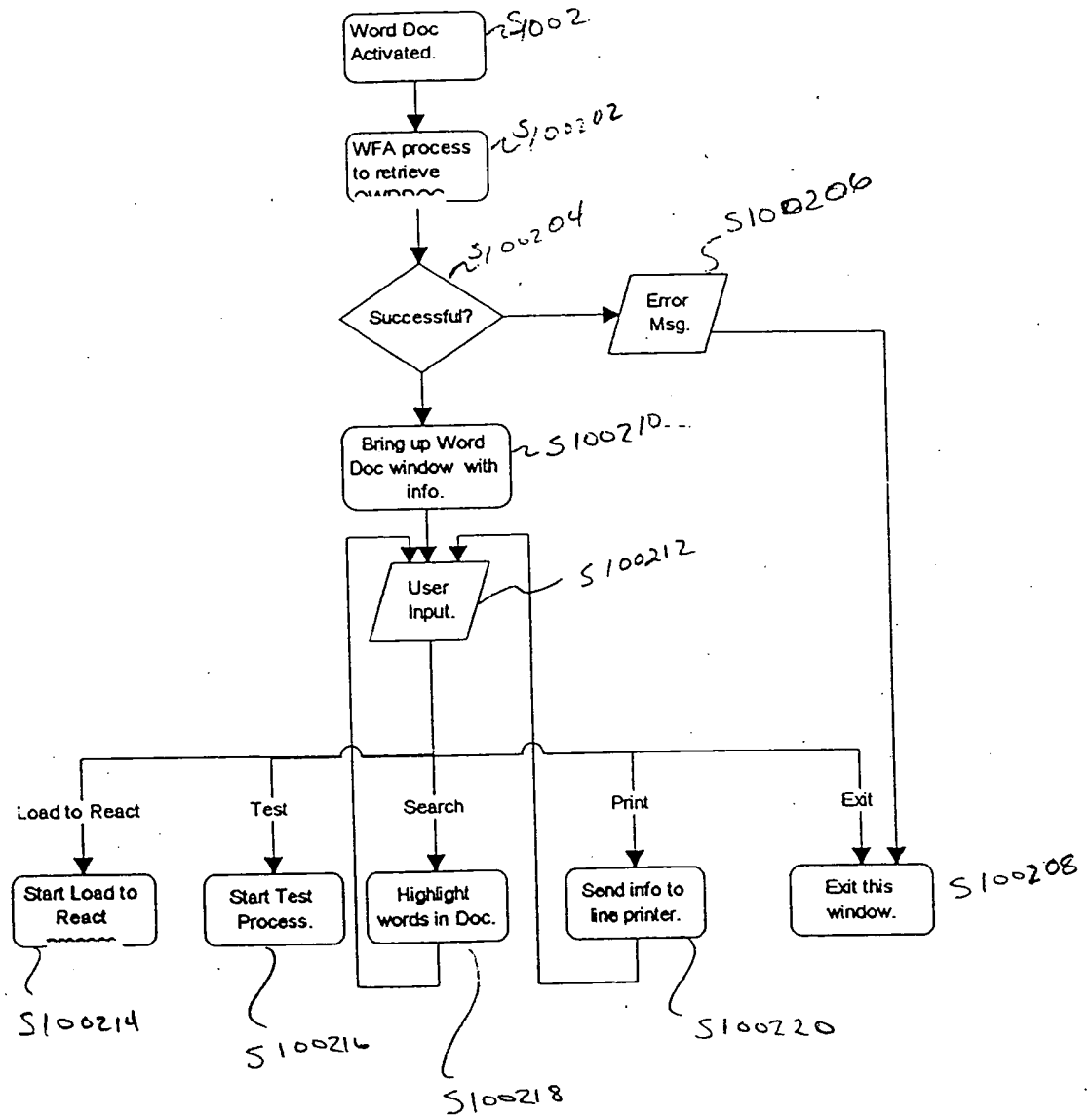
Status

F1646



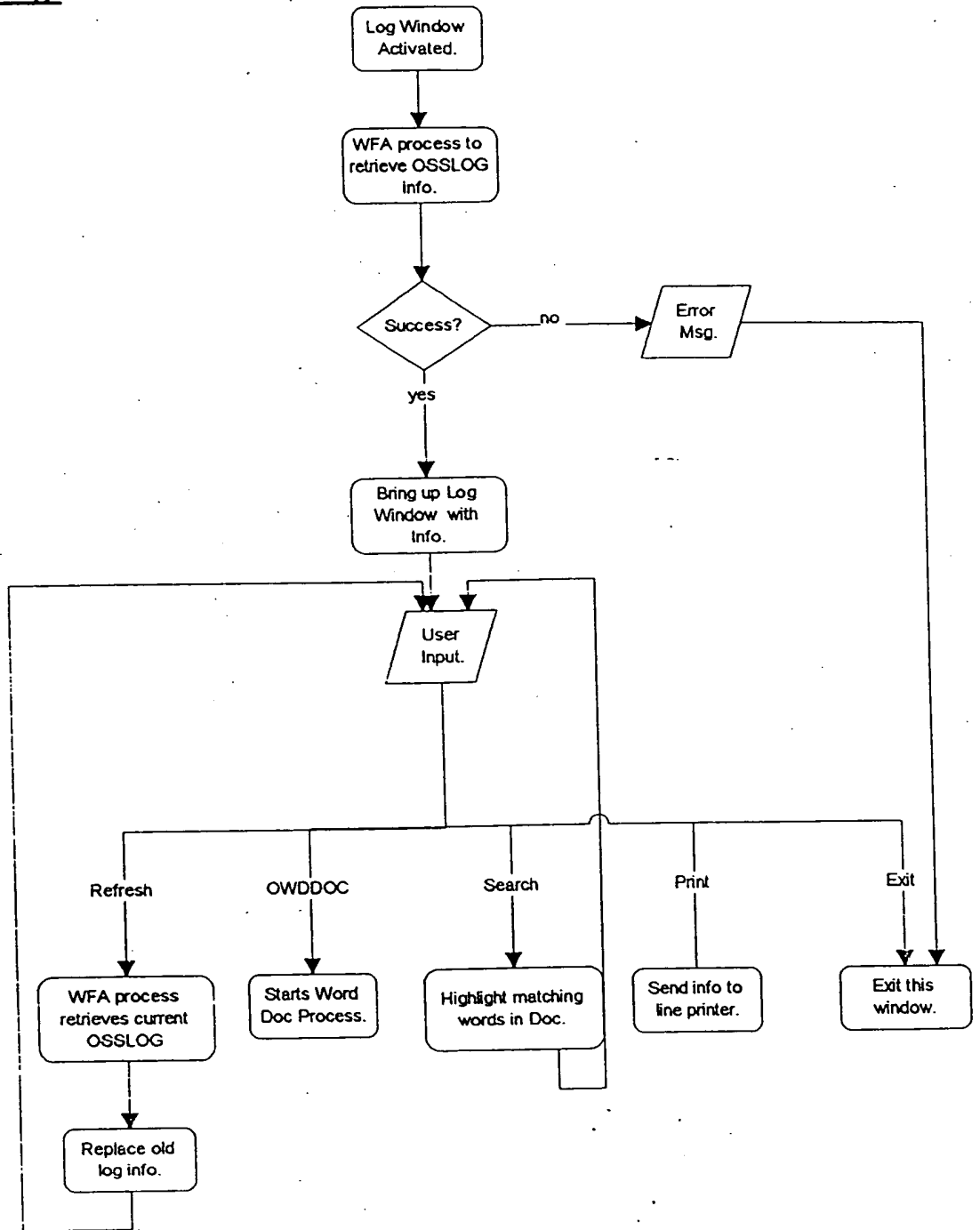
Word Doc (OWDDOC)

FIG 47



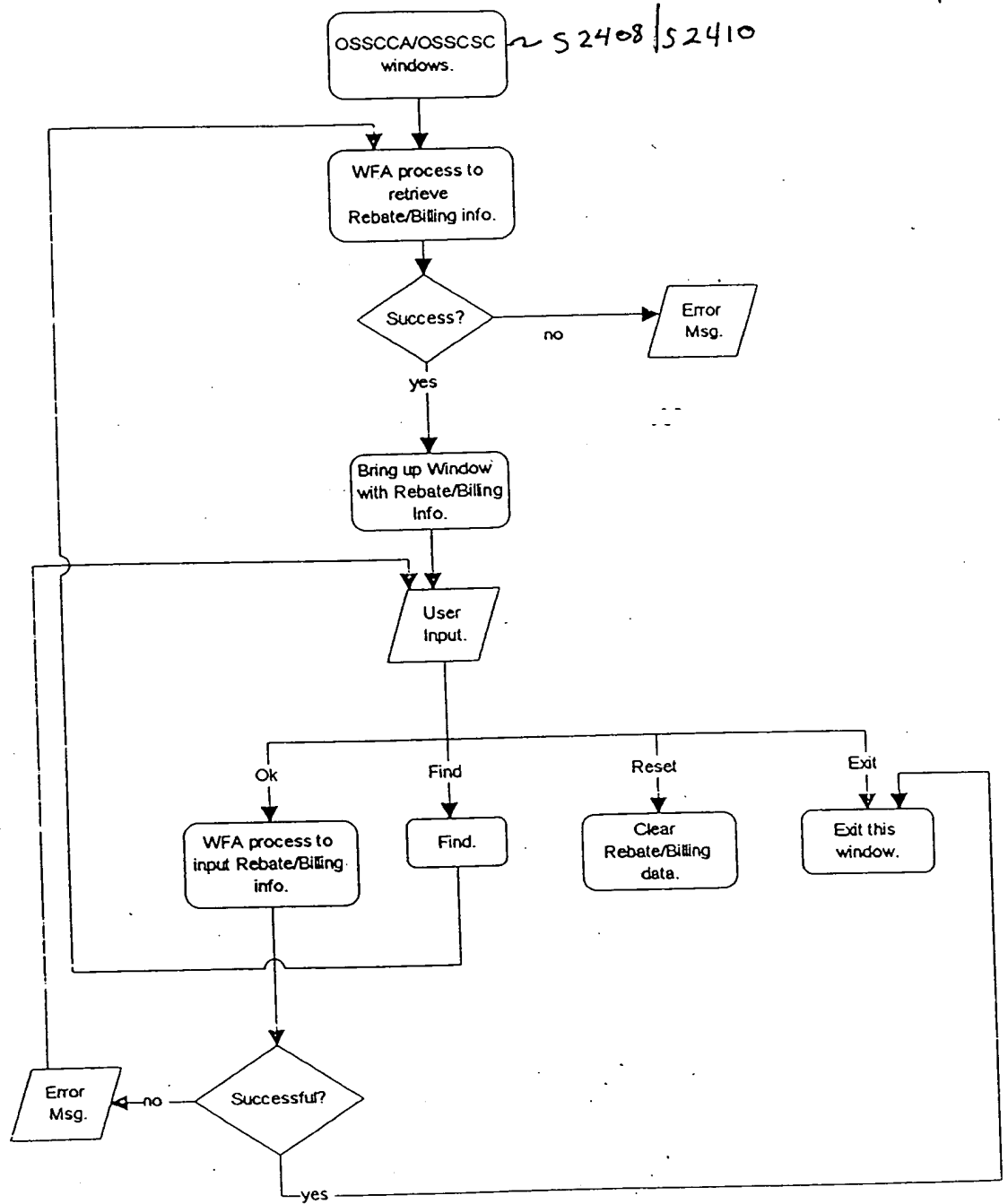
Log

FIG 48



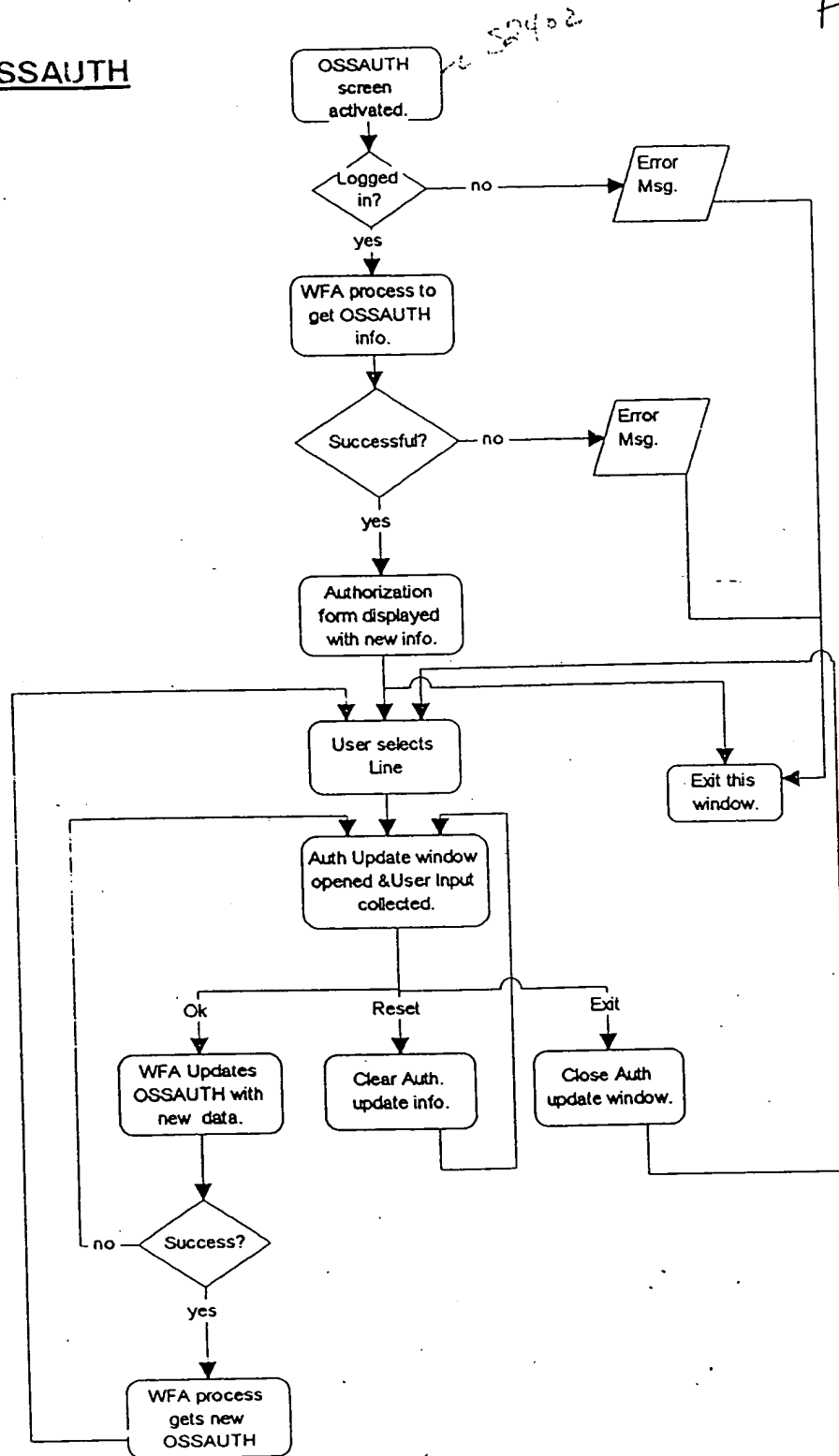
OSSCCA / OSSCSC

Fig 49



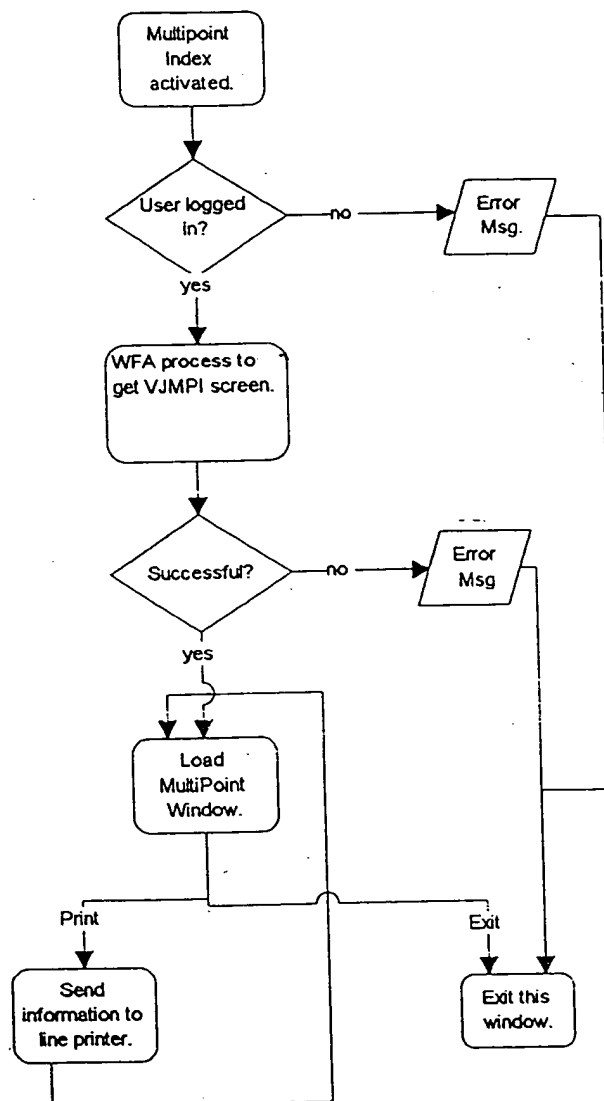
OSSAUTH

File 50



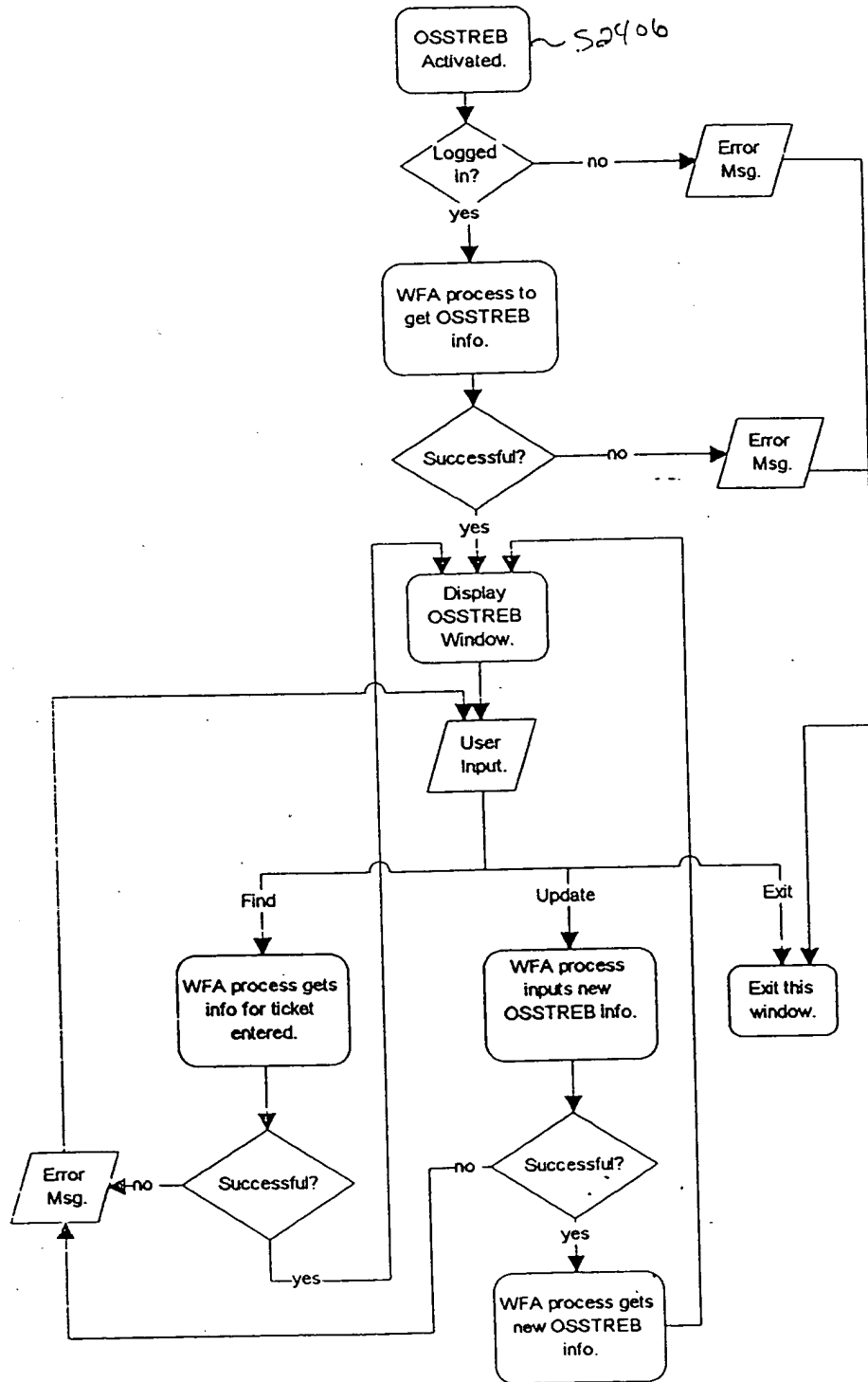
Multipoint Index

Fig 51

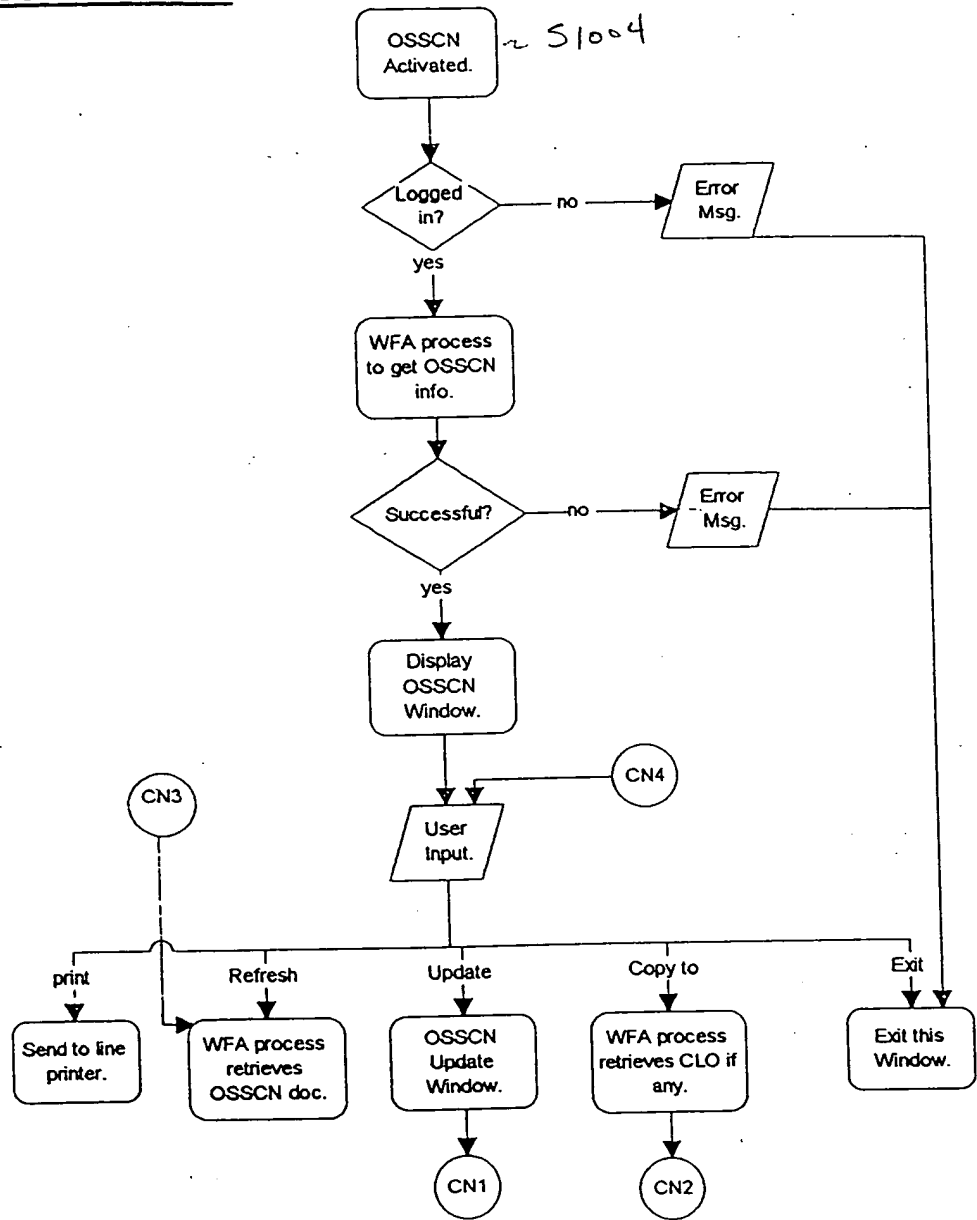


OSSTREB Screen

File 52

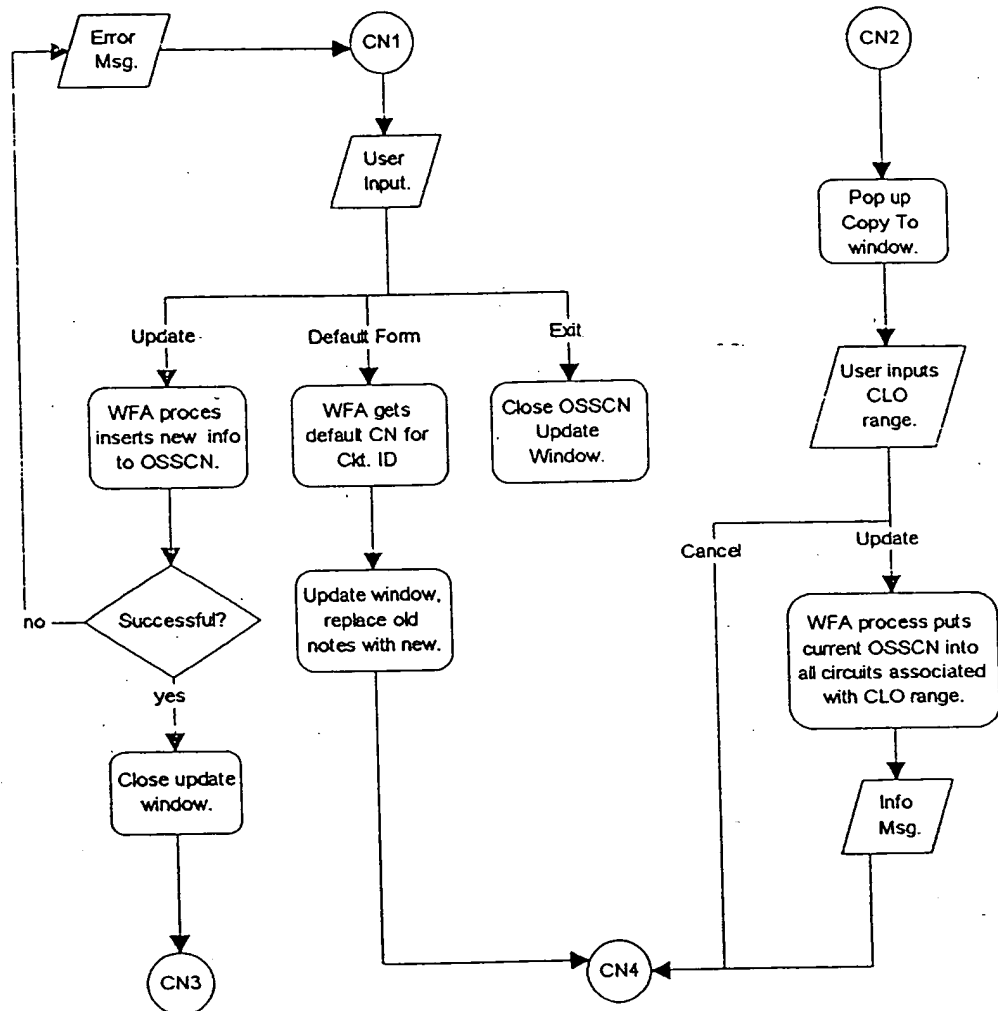


OSSCN Screen

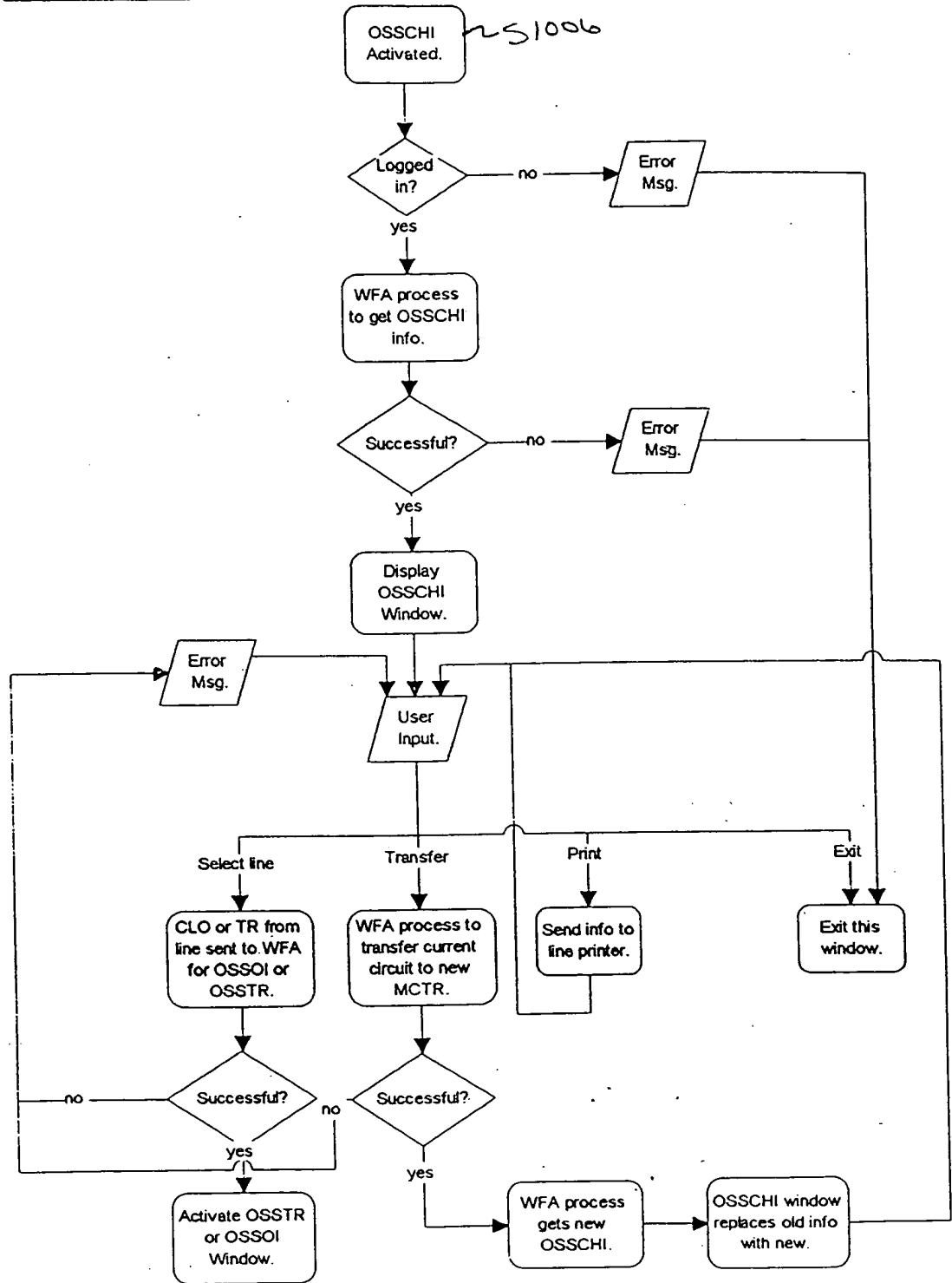


OSSCN Screen 2.

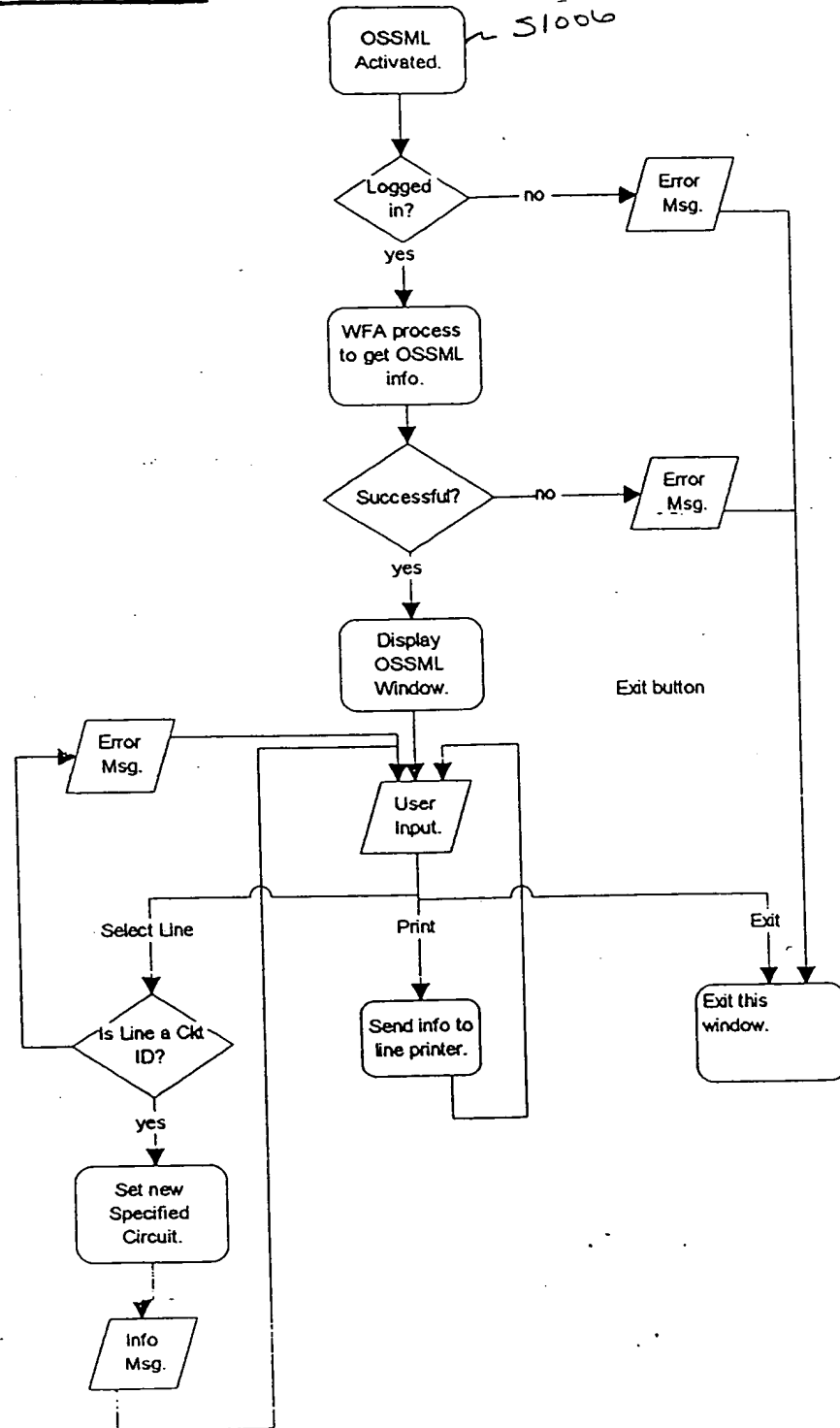
FIG 54



OSSCHI Screen

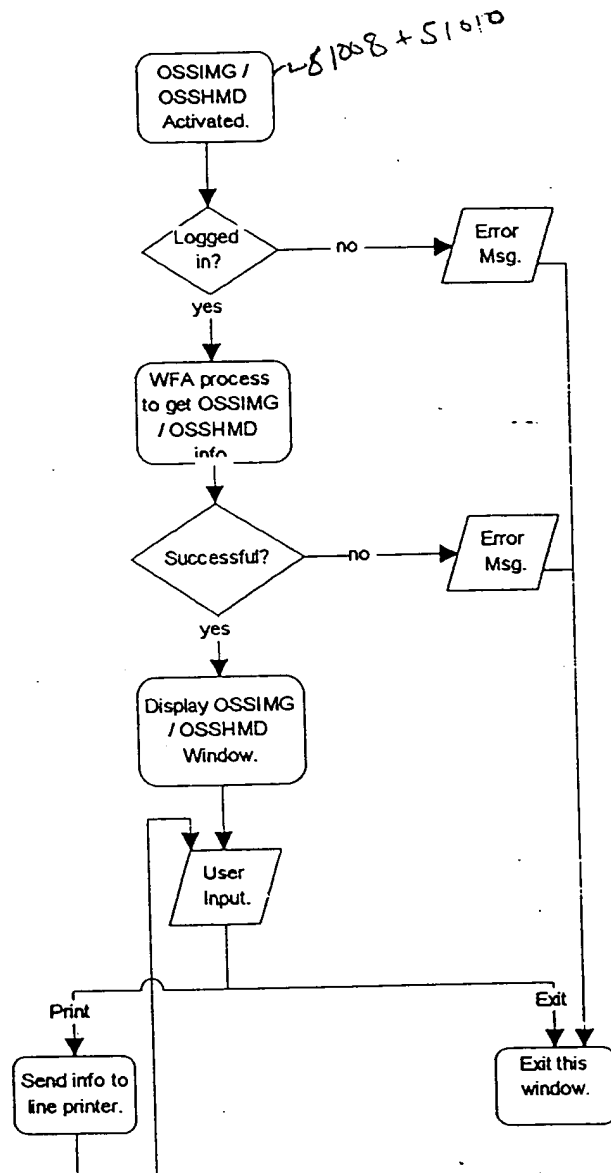


OSSML Screen



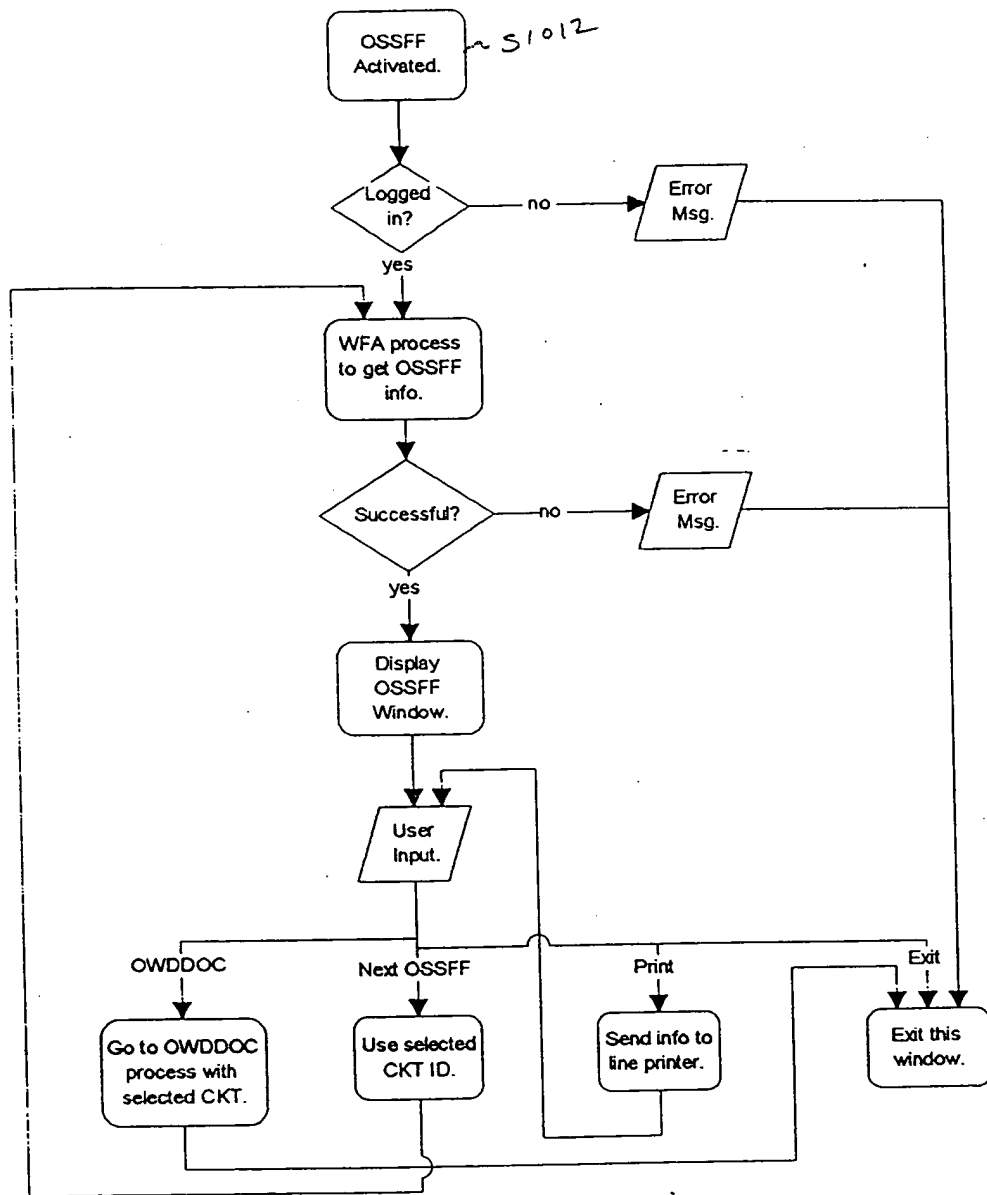
OSSIMG / OSSHMD Screen

FIG 57



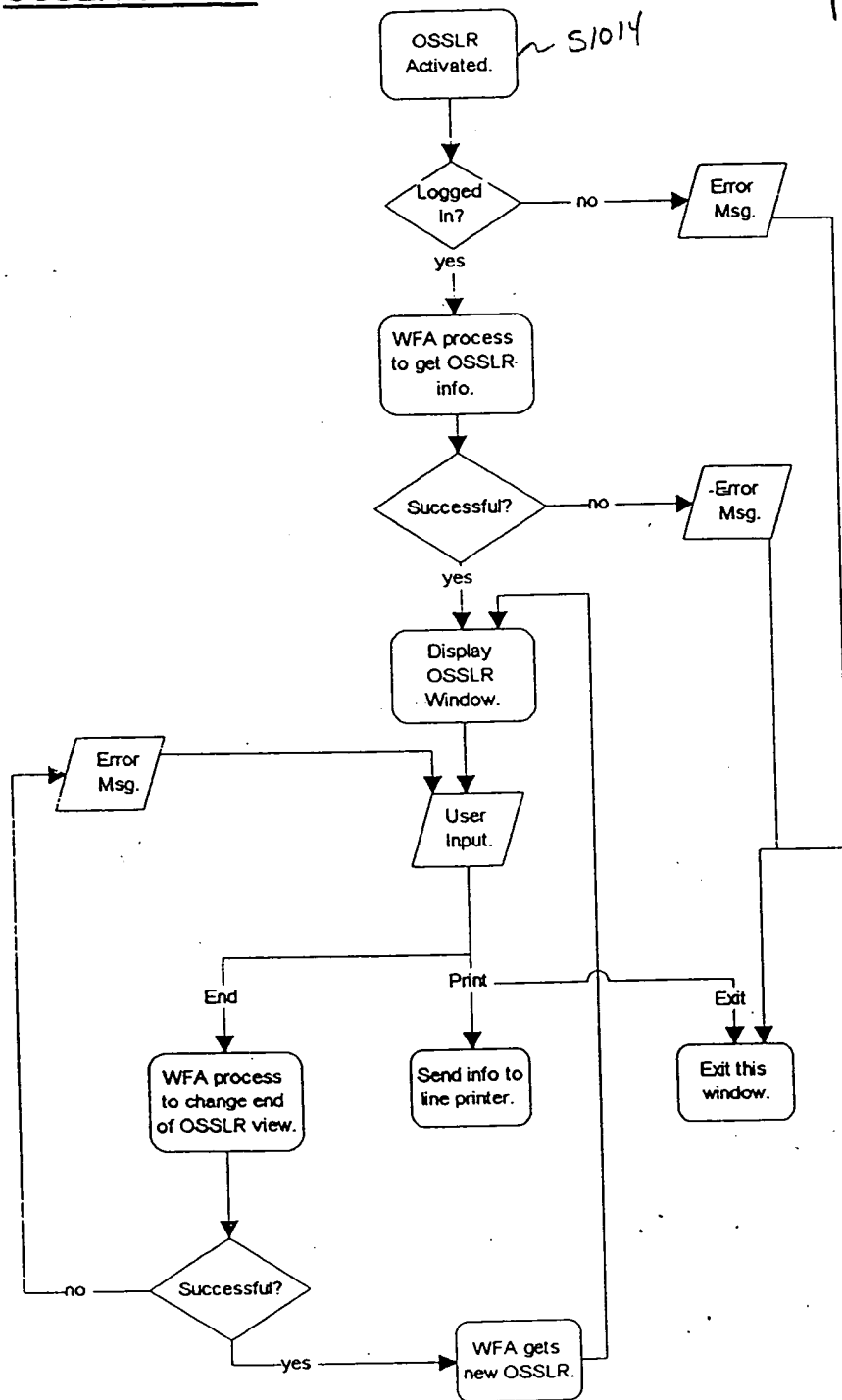
OSSFF Screen

FIG 58



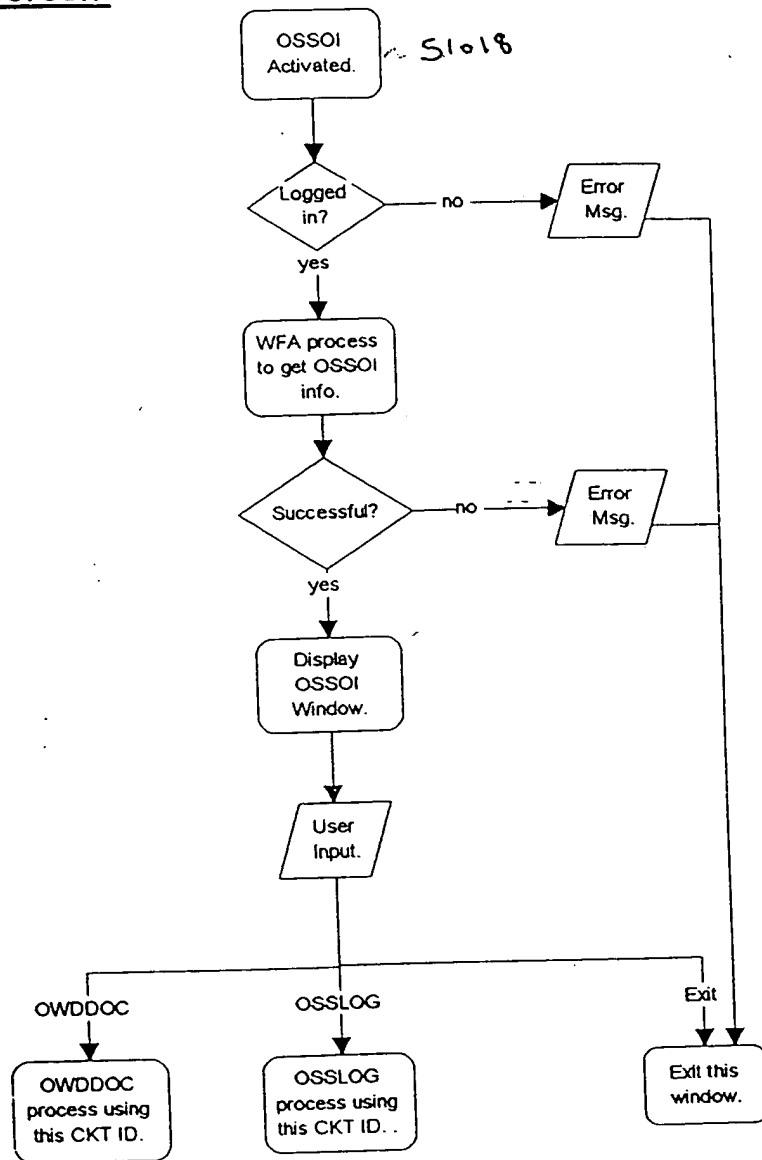
OSSLR Screen

Fig 59



OSSOI Screen

FIG 60



OSSTRE Screen

FIG 51

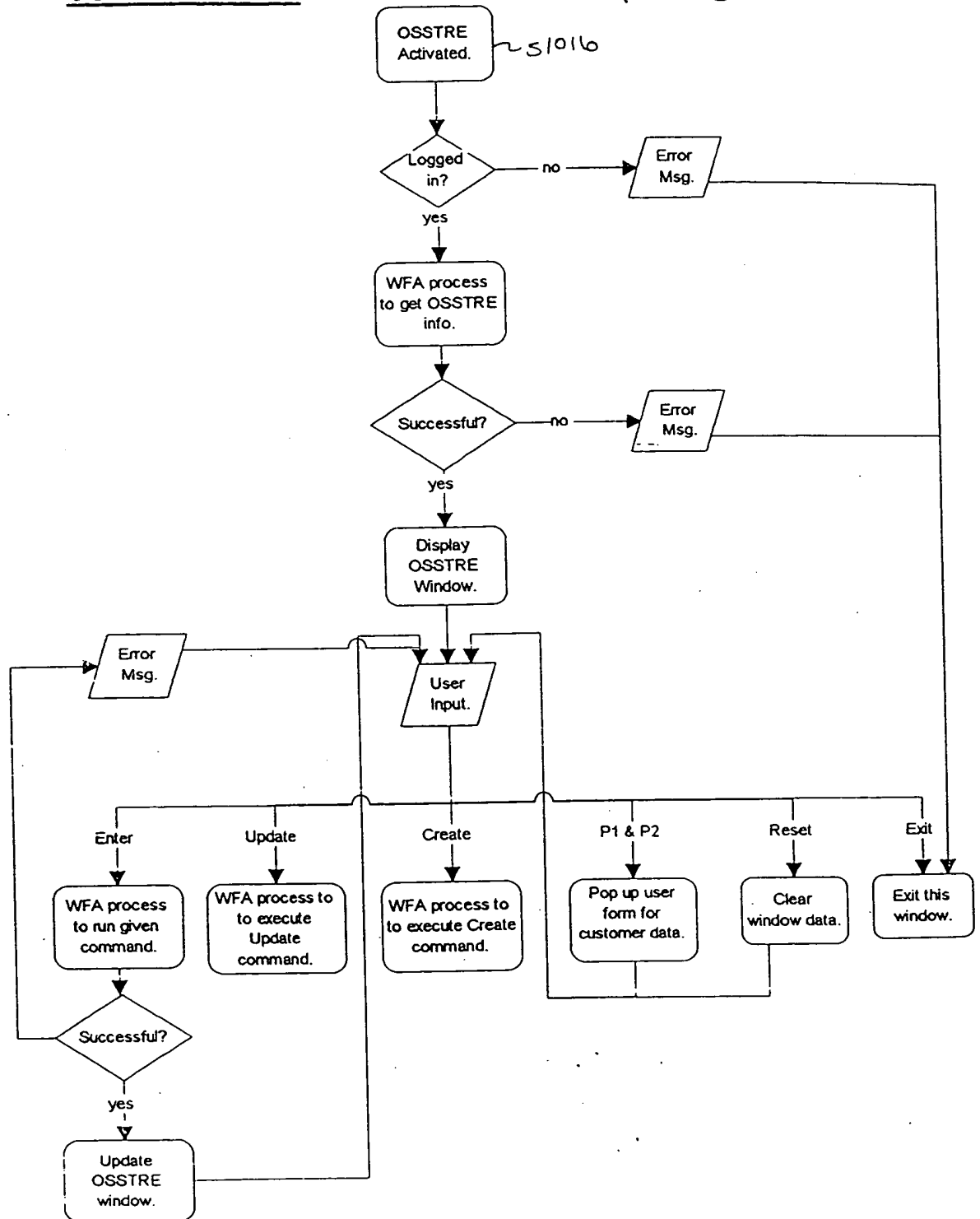
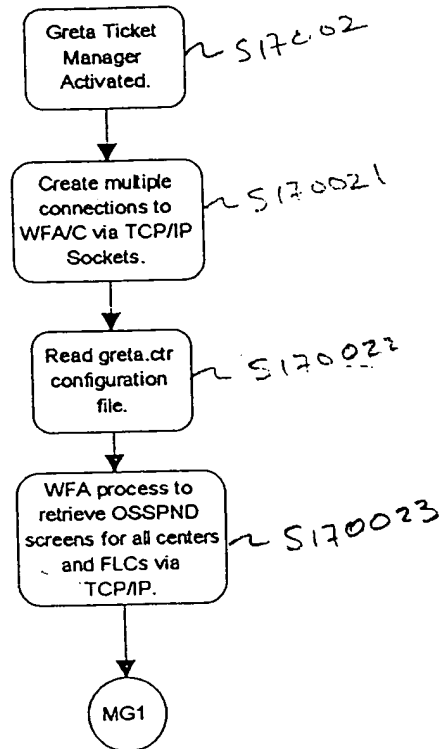


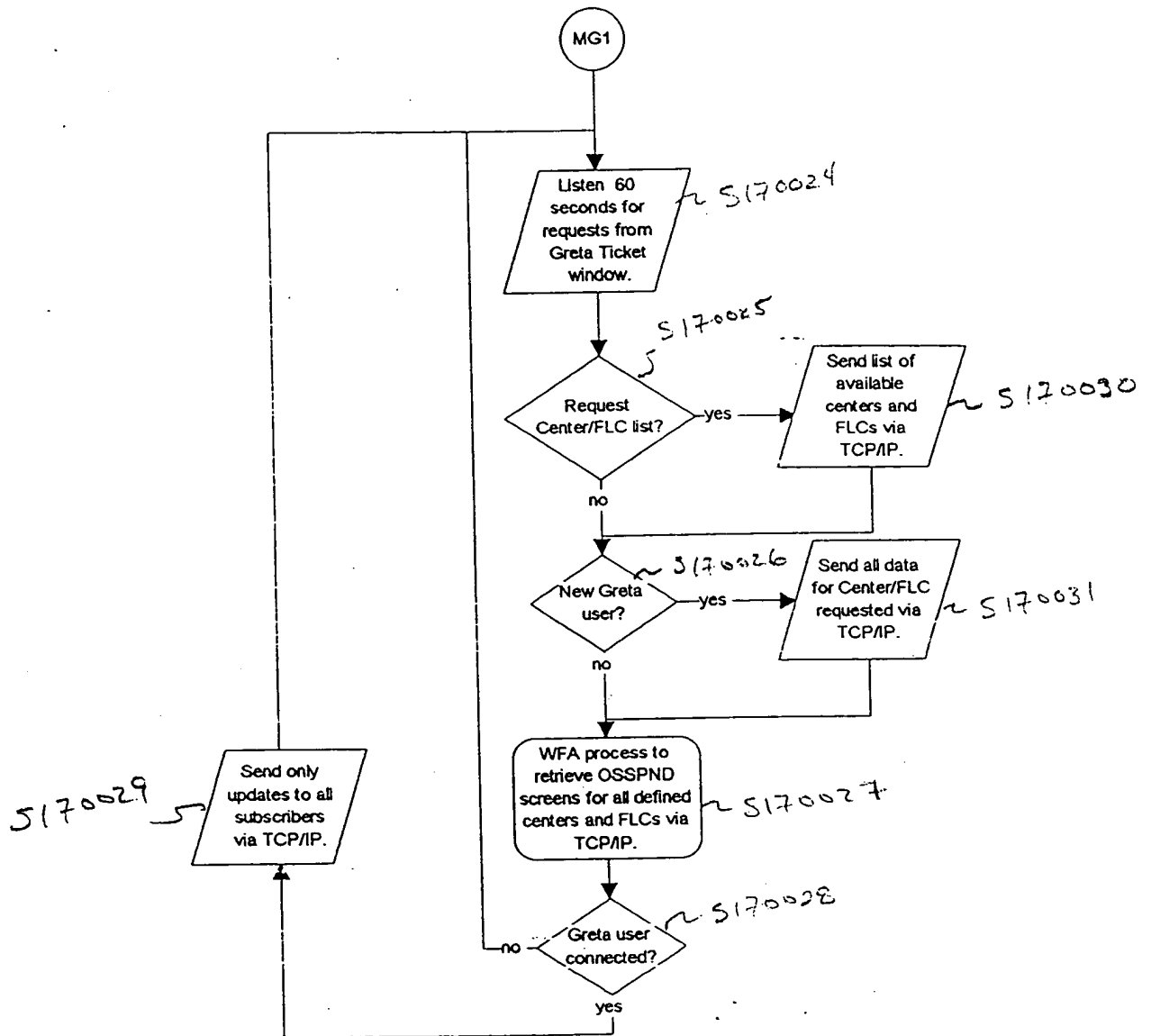
Fig 62

Greta Ticket Manager



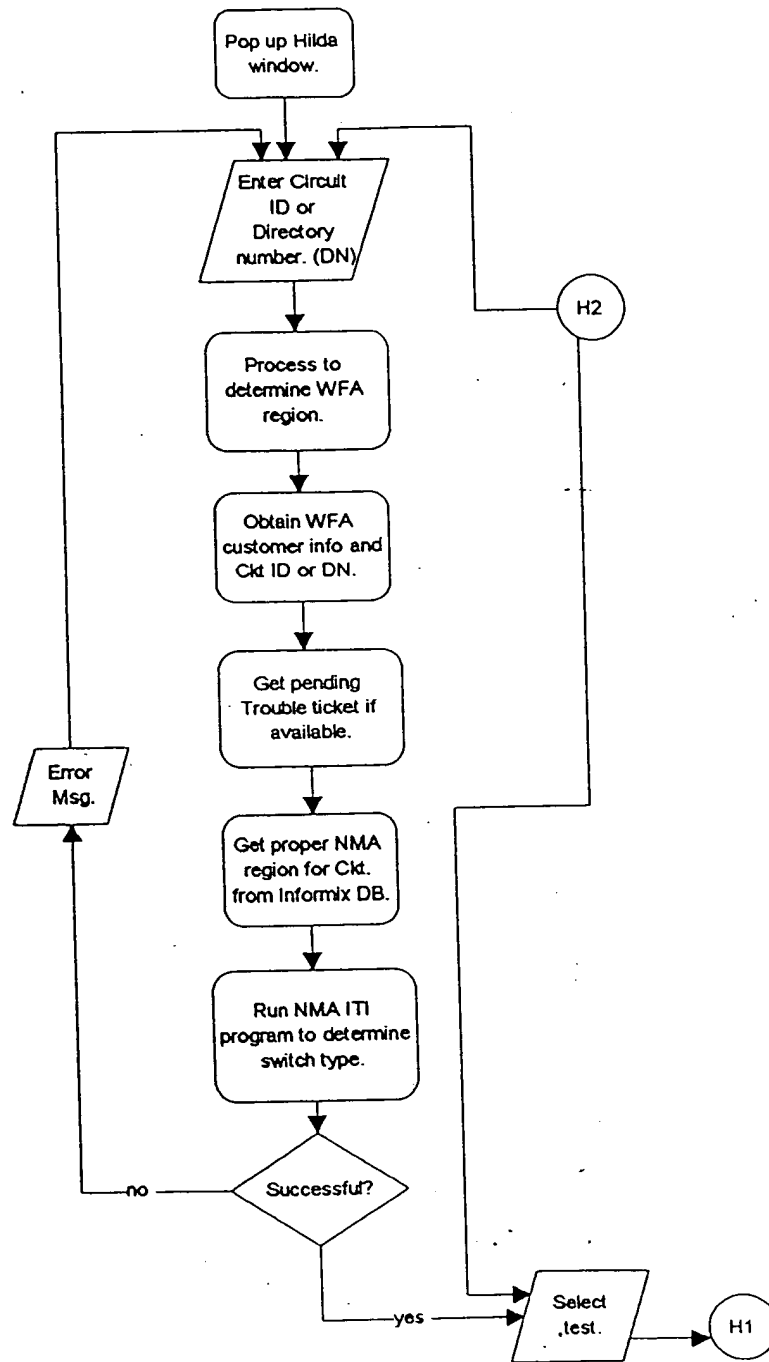
Greta Ticket Manager - 2.

FIG 63



Hilda

F16 64



Hilda

FIG 65

